

Understanding Your PG&E Bill

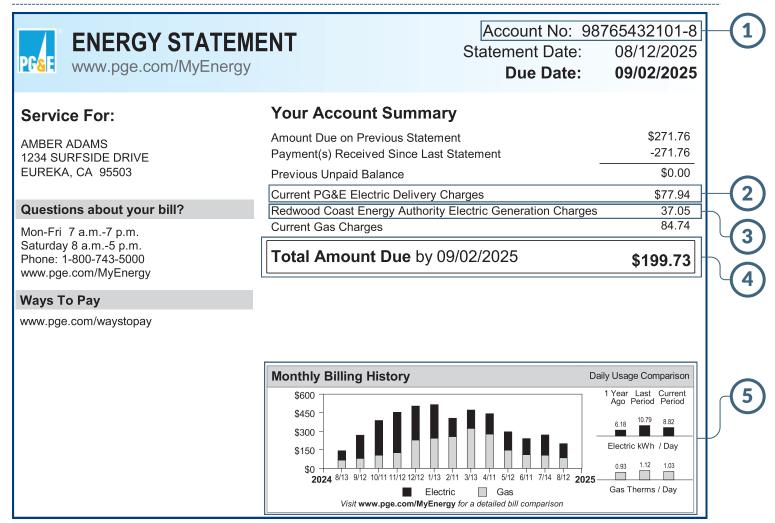
Residential Time-of-Use (TOU)

Prepared By Redwood Coast Energy Authority

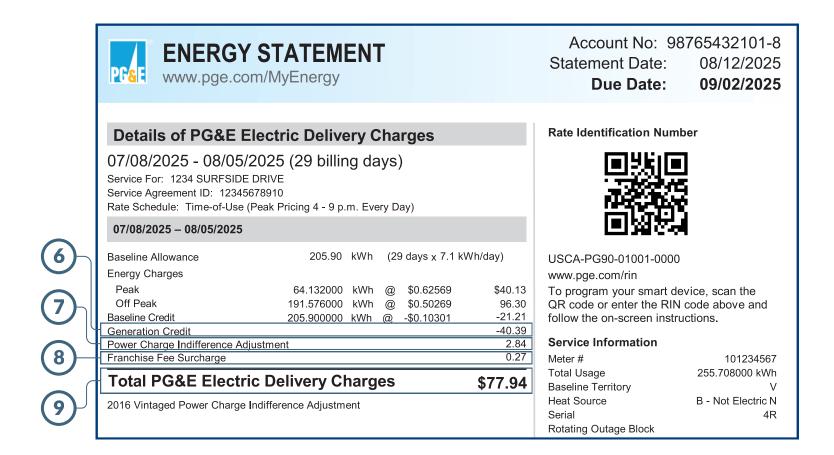
Billing is confusing, but RCEA is here to help!

This guide was created to help residential Redwood Coast Energy Authority (RCEA) customers on a **Time-of-Use (TOU)** rate better understand their PG&E bill.

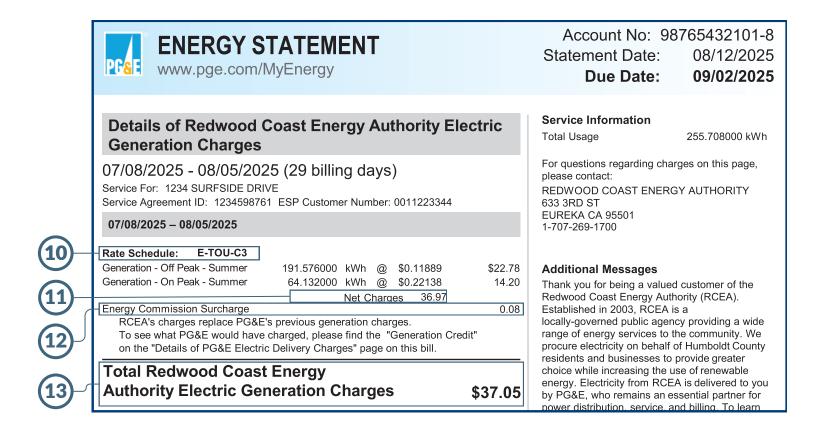
If you need more help, please contact us for personalized assistance. Our contact information is listed on page 6 of this guide.



- **Account No.**: Your PG&E account number. Have this number handy when you call us!
- 2 Current PG&E Electric Delivery Charges: PG&E charge due for delivery services.
- Redwood Coast Energy Authority Electric Generation Charges: RCEA charge due for electricity generation services (see details on the Details of Redwood Coast Energy Authority Electric Generation Charges page of your bill). This charge replaces PG&E's charge for the same service.
- **Total Amount Due**: Total amount due for ALL portions of your bill, including PG&E's delivery and gas services (if applicable) as well as RCEA's electric generation services.
- Monthly Billing History: Compares your current bill with recent past bills. The Daily Usage Comparison bar graphs compare your energy consumption during this billing cycle with previous time periods.



- Generation Credit: How much PG&E subtracts from your bill for the electric generation provided by RCEA. To determine this amount, your bill is first calculated as if you receive both generation and delivery service from PG&E; the charge for generation service from PG&E is then removed from your bill in the form of this Generation Credit, and you pay RCEA for electricity generation service instead.
- Power Charge Indifference Adjustment (PCIA): A fee required by PG&E from all customers, this charge is intended to ensure that RCEA customers pay for energy that PG&E procured on their behalf before they received their electricity generation service from RCEA.
- **Franchise Fee Surcharge**: A fee collected by PG&E to pay for the right to use public streets to run gas and electric service.
- **Total PG&E Electric Delivery Charges**: The sum of PG&E's charges for electric delivery, which matches the charge from Your Account Summary on the first page of your bill.



- Rate Schedule: This is your RCEA electricity rate plan. E-TOU-C3 is a Time-of-Use (TOU) rate plan, meaning the cost of electricity is higher during peak hours of the day (4-9 p.m.) and lower at other times when there is less demand on the grid.
- **Net Charges:** The amount charged for electricity generation before mandatory surcharges.
- **Energy Commission Surcharge**: A fee collected from all PG&E customers on behalf of the California Energy Commission. This was previously included in PG&E's fees.
- Total Redwood Coast Energy Authority Electric Generation Charges: Monthly amount owed to RCEA for the electric generation portion of your bill.

Account No: 98765432101-8
Statement Date: 08/12/2025 **Due Date: 09/02/2025**

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Important Messages (continued from page 1)

CARE Program You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit **www.pge.com/care**.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite www.pge.com/espanol/care.

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

Your Electric Charges Breakdown (from page 2)	
Conservation Incentive	-\$3.99
Transmission	10.09
Distribution	59.49
Electric Public Purpose Programs	6.76
Nuclear Decommissioning	-0.07
Wildfire Fund Charge	1.52
Recovery Bond Charge	1.65
Recovery Bond Credit	-1.65
Wildfire Hardening Charge	1.21
Competition Transition Charges (CTC)	-0.18
PCIA	2.84
Taxes and Other	0.27
Total Electric Charges	\$77.94



Your Electric Charges Breakdown: PG&E electric delivery charges and associated fees.

Calculating Your Savings

RCEA's electricity rates are set lower than PG&E's. A quick calculation can show you how much you save by being an RCEA customer!

To calculate your savings, find PG&E's Generation Credit (#6). Then, subtract the PCIA fee (#7), Franchise Fee Surcharge (#8), and RCEA Generation Net Charges (#11) from PG&E's Generation Credit (#6).

To calculate how much you save as an RCEA customer:	For this sample bill, the savings calculation would look like this:
PG&E Generation Credit -PCIA -Franchise Fee Surcharge -RCEA Generation Net Charges	40.39 -2.84 -0.27 -36.97
Your Savings	\$0.31

Frequently Asked Questions

Is RCEA an extra charge?

No, RCEA's portion of your electric bill is not an extra or duplicate charge. Your bill is split into two sections: delivery and generation. You pay PG&E for the **delivery** portion of your bill, and you pay RCEA for the **generation** portion of your bill.

PG&E owns the poles and wires that **deliver** electricity to your home, so you pay them a delivery charge to cover maintenance and other services. RCEA sources and provides the electricity that powers your home, so you pay us a **generation** charge for the electricity you use.

If you were to opt out of RCEA's electricity generation service, you would still have to pay for electricity generation; you would simply pay PG&E for both delivery *and* generation. This would cause your bill to increase because RCEA's generation rates are set lower than PG&E's. See page 4 of this guide for instructions on how to calculate your savings with RCEA.

Why is RCEA on my PG&E bill?

Customer payments are made directly to PG&E for both RCEA and PG&E charges. RCEA will never request or accept payment directly from customers. If you are contacted by someone requesting payment who claims to be from RCEA, please call our office immediately at (707) 269-1700.

Why does RCEA provide my electricity instead of PG&E?

In 2017, RCEA became the default electricity provider for Humboldt County residents and businesses because we are a Community Choice Aggregator (CCA).

In California, CCAs like RCEA are given priority over investor-owned utilities (IOUs) like PG&E because we benefit the communities we serve. Instead of being controlled by profit-driven shareholders, CCAs are public agencies governed by local community representatives, allowing for local control over energy choices. Also, all revenue collected by CCAs like RCEA is invested into the local community through customer programs, education, and the development of local energy projects.

As an RCEA customer, you are supporting community control over energy decisions and Humboldt County's clean energy future. Thank you!

Resources

Helpful Links



View residential electricity rates and more information



Save money on energy upgrades and more with programs and rebates



Lower your bill with financial assistance programs and discounts

Find these pages and more on our website:



redwoodenergy.org

Still Have Questions?

Contact us for personalized help understanding your bill.



(707) 269-1700



redwoodenergy.org



info@redwoodenergy.org



633 3rd Street, Eureka



Monday-Friday, 9:00 a.m. - 4:30 p.m.

Thank You

As an RCEA customer, your payment helps us support the energy future of Humboldt County and empower local control over energy choices.

Thank you for choosing RCEA!

Who is Redwood Coast Energy Authority?

Redwood Coast Energy Authority (RCEA) is the local electricity provider for Humboldt County. We purchase clean electricity for our customers, and PG&E delivers that power to your home or business.

At RCEA, we do things differently. Because we are not investor-owned like a traditional utility, we are able to put our customers and community first, not profits. All revenue generated by RCEA is invested back into the community in the form of customer programs, education, and the development of local renewable energy projects.

RCEA was founded as a Joint Powers Authority (JPA) in 2003, meaning our leadership consists of local representatives from the community. In 2017, RCEA became a Community Choice Energy (CCE) provider, purchasing and delivering cleaner, renewable electricity for our customers and directly empowering local control over energy choices.





