

# Billing is confusing, but RCEA is here to help!

This guide is provided to Redwood Coast Energy Authority (RCEA) **Net Energy Metering (NEM)** customers to help them better understand their PG&E bill.

If you need more help, please contact us for personalized assistance. Our contact information is listed on page 6 of this guide.

| ENERGY STATEM www.pge.com/MyEnergy  |   | Account No: 1 Statement Date:  Due Date:   | 09/05/2025<br>09/26/2025              | 1              |
|---|---|--|---------------------------------------|----------------|
| Service For:  | Your Account Summ   | ary  |                                       |                |
| ANA JONES<br>101 BUTTERFLY LANE<br>EUREKA, CA 95501   | Amount Due on Previous State Payment(s) Received Since La Previous Unpaid Balance                                   | ast Statement  | \$22.52<br>\$22.52<br>0.00<br>\$11.69 | 6              |
| Questions about your bill?  | Redwood Coast Energy Authority Electric Generation Charges 0.00   |  |                                       |                |
| Solar Hotline: 1-877-743-4112 M-F 7-6<br>Phone: 1-866-743-0335<br>Monday-Friday 7 a.m7 p.m. Saturday<br>8 a.m5 p.m.<br>www.pge.com/MyEnergy | Total Amount Due by   |  | \$22.08                               | $-\frac{3}{4}$ |
| Ways To Pay   |   | (NEM) Account Summary  |                                       |                |
| www.pge.com/waystopay   | will be reconciled on your annual   | are based on your YTD usage. You<br>True-Up statement (02/2026) and of<br>the carried over to your next True-U | other charges and                     |                |
| Your Enrolled Programs Net Energy Metering (NEM2)   | see the "Summary of Your NEM"  YTD NEM Charges Before Ta  YTD State Mandated Non-Byp  Total Electric Minimum Delive | YTD Charges" for more details.  xes  assable Charges   | -\$550.72<br>18.64<br>72.18           | 5              |
|   | YTD Estimated NEM Charge  |  | \$0.00                                |                |

- **Account No.**: Your PG&E account number. Have this number handy when you call us!
- 2 Current PG&E Electric Monthly Charges: PG&E monthly minimal delivery charge.
- Redwood Coast Energy Authority Electric Generation Charges: RCEA charge due for electricity generation services (see details on the Details of Redwood Coast Energy Authority Electric Generation Charges page of your bill). This charge replaces PG&E's charge for the same service.
- **Total Amount Due**: Total amount due for ALL portions of your bill, including PG&E's delivery and gas services (if applicable) as well as RCEA's generation services.
- Your Enrolled Programs: Displays which program(s) you are enrolled in, including NEM and financial assistance programs like CARE, FERA, or Medical Baseline, if applicable. (Learn more about financial assistance programs on our website. See page 6 for web links.)



#### **Summary of Your Year-to-Date (YTD) NEM Charges**

Service For: 101 BUTTERFLY LANE Service Agreement ID: 2345678101

Rate Schedule: ETOUB B Residential Time-of-Use Service

#### **Summary of NEM Charges**

| Bill Period<br>End Date | Net Peak<br>Usage<br>(kWh) | Net Off<br>Peak Usage<br>(kWh) | Net Usage<br>(kWh) | Estimated<br>NEM Charges<br>Before Taxes | Estimated<br>Total NEM<br>Charges |
|-------------------------|----------------------------|--------------------------------|--------------------|--|-----------------------------------|
| 03/31/2025              | 8                          | -22                            | -14                | \$1.08                                   | \$1.07                            |
| 04/29/2025              | -7                         | -132                           | -139               | -33.68                                   | -33.83                            |
| 05/29/2025              | -35                        | -316                           | -351               | -89.57                                   | -89.94                            |
| 06/30/2025              | -61                        | -548                           | -609               | -175.03                                  | -175.67                           |
| 07/30/2025              | -38                        | -396                           | -434               | -124.93                                  | -125.39                           |
| 08/28/2025              | -45                        | -403                           | -448               | -128.59                                  | -129.06                           |
| TOTAL                   | -178                       | -1817                          | -1995              | -\$550.72                                | -\$552.82                         |

Differences may occur due to rounding. Estimated tax amount, if applicable, is displayed in the box below.

#### **Electric Charges**

| Bill Period<br>End Date | Minimum Delivery<br>Charges |
|-------------------------|-----------------------------|
| 03/31/2025              | \$11.69                     |
| 04/29/2025              | 11.69                       |
| 05/29/2025              | 12.10                       |
| 06/30/2025              | 12.91                       |
| 07/30/2025              | 12.10                       |
| 08/28/2025              | 11.69                       |
| TOTAL                   | \$72.18                     |

#### **Explanation of Calculations**

Your YTD Estimated NEM Charges represents the total charges for energy used, net of any credits for energy exported to the grid.

NEM Charges are calculated each month but are not billed until the end of the True-Up period. This True-Up process allows you to use credits generated in a given month to offset charges across other months within the True-Up period, which is typically 12 billing cycles. Your Summary of NEM Charges will be reset to zero at True-Up.

The Minimum Delivery Charge is billed monthly and credited at True-Up if the total NEM Charges Before Taxes or total State Mandated Non-Bypassable Charges are greater than your cumulative Minimum Delivery Charges. Refer to Detail of NEM Charges page for details about the State Mandated Non-Bypassable Charges.

This is your YTD balance. Your total NEM Charges will be reconciled on your True-Up statement (02/2026).

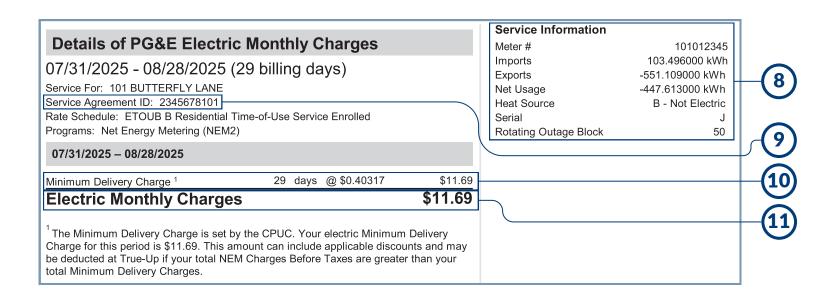
YTD NEM Charges Before Taxes
YTD State Mandated Non-Bypassable Charges
18.64
Total Electric Minimum Delivery Charges
YTD Estimated NEM Charges At True-Up
\$0.00



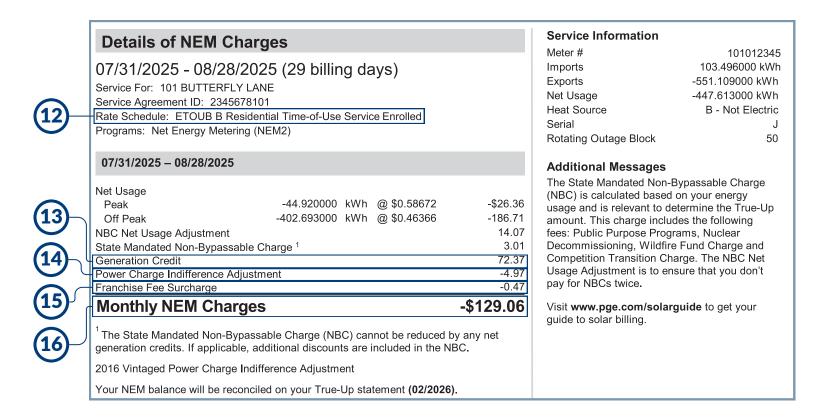
**Summary of Your Year-to-Date (YTD) NEM Charges**: This page summarizes your PG&E NEM charges throughout the year to date.



**True-Up Statement Date**: Your PG&E True-Up date. This date is determined by when your solar panels were first activated.



- Service Information: Shows various information about your account and electricity usage during this billing cycle. Imports refers to electricity you used from the grid, and Exports refers to electricity your solar panels generated and exported to the grid. Your Net Usage is calculated by subtracting your Exports from your Imports.
- Service Agreement ID: A unique ID number specific to your service location address.
- Minimum Delivery Charge: Represents the minimum service charge to be connected to PG&E's electricity grid. This amount is set by the California Public Utilities Commission (CPUC) and is typically about \$12 per billing cycle.
- Electric Monthly Charges: Total due for the PG&E Monthly Minimum Delivery charge. (This total matches the Current PG&E Electric Monthly Charges on the summary page of your bill (#2).)



- Rate Schedule: PG&E rate plan you are on. For more information on rates, please see the Residential Rates page on our website (see page 6 for web links).
- Generation Credit: How much PG&E subtracts from your bill for the electric generation provided by RCEA. To determine this amount, your bill is first calculated as if you receive both generation and delivery service from PG&E; the charge for generation service from PG&E is then removed from your bill in the form of this Generation Credit, and you pay RCEA for electricity generation service instead.
- Power Charge Indifference Adjustment (PCIA): A fee required by PG&E, this charge is intended to ensure that RCEA customers pay for energy that PG&E procured on their behalf before they received their electricity generation service from RCEA.
- **Franchise Fee Surcharge**: A fee collected by PG&E to pay for the right to use public streets to run gas and electric service.
- Monthly NEM Charges: Sum of PG&E's charges and/or credits for electric delivery for the current billing cycle, which will be used for your annual True-Up calculation.

| Details of Redwood Coast Energy Authority Ele<br>Generation Charges  | ectric                      | Service Information Total Usage   | -447.613000 kWh   |
|--|-----------------------------|---|---|
| 07/31/2025 - 08/28/2025 (29 billing days) Service For: 101 BUTTERFLY LANE Service Agreement ID: 543210101 ESP Customer Number: 99887766554 07/31/2025 - 08/28/2025   |                             | For questions regardin<br>please contact:<br>REDWOOD COAST E<br>633 3RD ST<br>EUREKA CA 95501<br>1-707-269-1700 | ng charges on this page,  |
| Rate Schedule:         NEM E-TOU-B           Generation - Off Peak - Summer         -402.693000 kWh @ \$0.13643           Generation - On Peak - Summer         -44.920000 kWh @ \$0.25888           Net Generation Bonus         -447.613000 kWh @ \$0.01000           Net Charges         -71.05           | -\$54.94<br>-11.63<br>-4.48 | Redwood Coast Energ<br>Established in 2003, R   | valued customer of the try Authority (RCEA).                    |
| Energy Commission Surcharge  Credited To NEM Balance  Your RCEA NEM Credit Balance is now \$297.37.  RCEA's charges replace PG&E's previous generation charges.  To see what PG&E would have charged, please find the "Generation Cree on the "Details of PG&E Electric Delivery Charges" page on this bill. | 0.00<br>71.05<br>-<br>dit"  |   | ousinesses to provide creasing the use of ctricity from RCEA is |
| Total Redwood Coast Energy<br>Authority Electric Generation Charges  | \$0.00                      | essential partner for po<br>and billing. To learn m<br>services, please visit F                                 | ower distribution, service, ore about RCEA's energy             |

- Net Generation Bonus: RCEA's net generation bonus credit. RCEA provides an additional \$0.01/kWh to our customers for their total exported kWh!
- Energy Commission Surcharge: A fee collected from all customers on behalf of the California Energy Commission (CEC), regardless of service provider.
- **Credited to NEM Balance**: Credit earned in this billing cycle for producing more electricity with your solar panels than you used from RCEA.
- Your RCEA NEM Credit Balance: Your current NEM export credit balance with RCEA. This NEM credit will be used toward future bills and redeemed as a check at RCEA's annual NEM cash out in May if the total credit is \$100 or more. (The cash out maximum is \$5000.) See page 6 for more details about the RCEA Annual NEM Cash Out.
- Total Redwood Coast Energy Authority Electric Generation Charges: Monthly amount owed to RCEA for the generation portion of your bill. If your NEM credit balance is greater than the month's net charges, the amount due will be zero.

# **More Information**

### What is True-Up?

Every 12 months, your PG&E Net Energy Metering (NEM) account will be balanced in a process called True-Up. During your True-Up month, you will receive a final statement of your billing cycle called a True-Up Statement in addition to your usual monthly statement. A True-Up Statement provides your net energy charges and credits over the entire year and shows any final balance due.

### **RCEA Annual NEM Cash Out**

The RCEA Annual NEM Cash Out program runs from March to March each year. At the end of this period, RCEA NEM customers with a credit balance of \$100 or more will receive a check for this amount (\$5,000 maximum). A credit balance of less than \$100 will not be cashed out, but it will be retained for the following year where it will continue to accrue credit and offset charges.

**Keep your account information up to date to avoid delays!** RCEA Annual NEM Cash Out checks are sent to the name and address associated with your PG&E account. If you would like to make any changes to this information, please contact PG&E and RCEA before March.

## **Helpful Links**







Find these links and more on our website:



redwoodenergy.org

### **Still Have Questions?**

Contact us for personalized help understanding your bill.



(707) 269-1700



redwoodenergy.org



info@redwoodenergy.org



633 3<sup>rd</sup> Street, Eureka



Monday - Friday, 9:00 a.m. - 4:30 p.m.



By being a solar customer, you help reduce greenhouse gas emissions by reducing the need for non-renewable sources of electricity.

By sharing your clean solar power, you reduce strain on the energy grid for everyone. Thank you!

# Who is Redwood Coast Energy Authority?

Redwood Coast Energy Authority (RCEA) is the local electricity provider for Humboldt County. We purchase clean electricity for our customers, and PG&E delivers that power to your home or business.

At RCEA, we do things differently. Because we are not investor-owned like a traditional utility, we are able to put our customers and community first—not profits. All revenue generated by RCEA is invested back into the community in the form of customer programs, education, and the development of local renewable energy projects.

RCEA was founded as a Joint Powers Authority (JPA) in 2003, meaning our leadership consists of local representatives from the community. In 2017, RCEA became a Community Choice Energy (CCE) provider, purchasing and delivering cleaner, renewable electricity for our customers and directly empowering local control over energy choices.





