



RCEA E-bike Voucher Application

RCEA CUSTOMER INFORMATION

Name (as it appears on Electric Bill): _____

Mailing Address (if different than address listed on Electric Bill):

Phone Number: _____

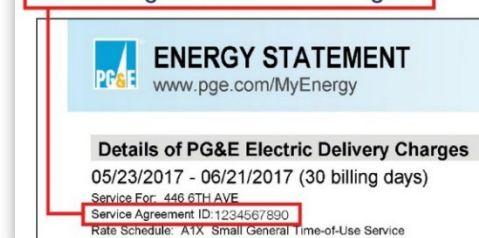
E-mail Address: _____

Preferred contact method (for follow-up): ☐ Phone ☐ Email

Service Agreement ID for Electric Account

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Service Agreement ID - on Page 3



TYPE OF E-BIKE VOUCHER REQUESTED (select one):

Voucher may only be redeemed for the type of E-Bike listed on the Voucher. A detailed description of the E-bike types can be found in the "Eligible Products" section of the Terms & Conditions attached. Please research your purchase and select the appropriate Voucher type below:

- ☐ Standard E-bike Voucher: **\$400**
- ☐ Cargo E-bike Voucher: **\$600**
- ☐ Adaptive E-bike Voucher: **\$600** (for Adaptive E-bike with a pre-tax price equal to or below \$3,000)
- ☐ Custom Adaptive E-Bike Voucher: **\$1000** (for Adaptive E-bike with a pre-tax price over \$3,000)

CERTIFICATIONS

By signing and submitting this RCEA E-bike Voucher Application, the undersigned certifies as follows:

- I am the holder of the residential service account identified above (or an authorized representative thereof).
- I will own the E-bike purchased under the RCEA Voucher program for a minimum of 1-year,
or that the individual to be named on the Voucher resides at the address of the RCEA electric service account.
- I have attached or provided RCEA with supplemental documentation, if required.
- The information provided is correct and complete.

CCE Customer Signature

Date

VOUCHER ASSIGNMENT (optional)

Name to be on Voucher (PLEASE PRINT)***: _____

***The individual named on Voucher must be a resident of the household where the RCEA electric service is provided. If a person other than the electric account holder is named here, recipient must complete the "Voucher Recipient Certification" section below.

VOUCHER RECIPIENT CERTIFICATIONS

The following is to be completed by the individual to be named on the Voucher if different from the RCEA electric service account holder. The undersigned certifies as follows:

- I will own the E-bike purchased under the RCEA Voucher program for a minimum of 1 year.

Voucher Recipient Signature

Date

For electronic submissions, please submit this form and any supplemental documentation by email to:

E-Bike@redwoodenergy.org

For paper submissions, please submit this form and any supplemental documentation by mail or deliver to the following address:

Redwood Coast Energy Authority
Attn: E-bike Voucher Program
633 3rd Street
Eureka, CA 95501

RCEA E-BIKE VOUCHER PROGRAM

TERMS AND CONDITIONS

ELIGIBILITY: Customers eligible to receive an RCEA E-bike Voucher (“Voucher”) under RCEA’s E-bike Voucher Program (“Program”) must:

1. Be a new or existing RCEA Community Choice Energy (CCE) residential electricity customer account holder for at least six months prior to the submission of an e-bike voucher; service account must be paid current as of the date of e-bike voucher application,
2. Submit a properly completed application, and
3. Purchase an E-bike from a participating E-bike retailer within RCEA’s service territory (Humboldt County). Internet E-bike sales are not eligible for the RCEA Voucher.

RESTRICTIONS: Maximum of **one Voucher per residential account** service address (or unit number for multifamily residences with a shared electric account) **every 5 years**.

VOUCHERS: Vouchers issued under this Program include Standard E-bike Vouchers, Cargo E-bike Vouchers, Adaptive E-bike Vouchers, and Custom Adaptive E-bike Vouchers as described below. Vouchers will be issued through the mail to the CCE customer at the account address within 30 business days following the submission of a complete application from an eligible and qualified applicant. Vouchers can be redeemed at any participating E-bike retailer at the time of purchase. Lost or stolen RCEA Vouchers will not be replaced. CCE Customers may request that the Voucher be issued in the name of any resident living at the CCE customer address by indicating the recipient in the application. When redeeming a voucher, the total cost of the Eligible Products being purchased must be equal to or more than the voucher amount to realize the full voucher value, otherwise the realized amount will be capped at the total cost. Vouchers can only be redeemed for purchase of Eligible Products. Vouchers that exceed the final amount shown on the receipt will be reduced to cover only the value of the approved purchases of Eligible Products. Vouchers have no cash value and cannot be transferred or sold.

1. **Standard E-bike Vouchers:** All CCE customers are eligible to receive a Voucher for \$400 for a standard E-bike. Standard Voucher Recipients will have 30 days from date of Voucher to complete a Standard E-bike purchase.
2. **Cargo E-bike Vouchers:** All CCE customers are eligible to receive a Voucher for \$600 for a Cargo E-bike. Cargo Voucher Recipients will have 30 days from date of Voucher to complete a Cargo E-bike purchase.
3. **Adaptive E-bike Vouchers:** A \$600 Voucher will be available for purchase of an Adaptive E-bike sold at a cost of less than or equal to \$3,000 before tax. Adaptive E-bike Voucher Recipients will have 30 days from date of Voucher to complete an Adaptive E-bike purchase. Adaptive E-bike customers are not required to show proof of need for an Adaptive E-bike.
4. **Custom Adaptive E-bike Vouchers:** A \$1,000 Voucher will be available for purchase of an adaptive E-bike sold at a cost of more than \$3,000 before tax. Custom Adaptive E-bike Voucher Recipients will have 60 days from date of Voucher to complete an Adaptive E-bike purchase. Custom Adaptive E-bike customers are not required to show proof of need for an Adaptive E-bike.

ELIGIBLE PRODUCTS: Vouchers may be redeemed when purchasing Eligible Products made at a participating E-bike retailers located within RCEA’s service territory (Humboldt County). Eligible Products must meet the following criteria:

1. All eligible E-bikes must meet all the following criteria to be redeemable using any RCEA E-bike Voucher:
 - Non-sport model E-bikes of all classes (I – III) including Cargo E-bikes, trikes, and adaptive E-bikes. Off-road or mountain E-bikes are not eligible.
 - E-bikes must have operable pedals.
 - E-bikes must have integrated lights.
 - E-bikes must have UL-listed batteries, chargers, and drivetrains.
 - E-bikes must have standard-sized wheels that accommodate standard sized innertubes.
 - E-bikes must have a 1-year manufacturer’s warranty (or longer).
 - E-bikes must be serviceable by the Vendor making the sale.
2. A Cargo E-bike shall be defined as an E-bike that has an extended frame / longer wheelbase that includes a storage box or platform (front or back). Cargo bikes are designed to carry a heavier load, and can be used for carrying packages, groceries, or children. Cargo E-bikes are also commonly labeled as a “cargo bike”.
3. Adaptive E-bikes shall be defined as E-bikes that are modified to accommodate riders who have conditions that significantly impair their ability to ride a Standard E-bike. Adaptive E-bikes that are eligible for the Adaptive E-bike Voucher and Custom Adaptive E-bike Voucher include:
 - E-Trikes

- Hand-pedal E-bikes
- E-bikes with “Flat foot” technology that are specially designed (seat post angle, frame geometry, lower center of gravity, wider wheelbase etc.) for a rider to be able to have both feet on the flat on the ground when stopped, enhancing stability for riders with mobility & balance challenges.
- E-bikes designed to have a wheelchair loaded to the front.
- Other forms of specially-designed E-bikes for riders who cannot ride a standard E-bike.

5. Eligible E-Bike Accessories: In conjunction with the purchase of an eligible E-Bike, the Vouchers may be used for the purchase of one helmet, one pair of gloves, one lock, and/or one bike pump. These additional items must be purchased in the same transaction as the eligible E-bike.

LIMITATIONS: Vouchers are subject to funding availability; submittal of a completed application will not guarantee receipt of a Voucher. Vouchers will be issued on a first-come first-served basis until funding is depleted, or the Program is terminated. Applicants placed on a waiting list may qualify for the Voucher if additional funds become available. All incentives are final, and customers are not eligible to apply for larger incentives from the same program should they become available. RCEA reserves the right to deny a Voucher to any individual deemed, in RCEA’s sole discretion, to be violating the terms, conditions, and restrictions of the Program.

TAX LIABILITY: RCEA is not responsible for any taxes which may be imposed on the customer as a result of the Vouchers provided by the Program.

DISPUTES: Except where otherwise limited by law, RCEA reserves the right, in its sole discretion, to make final determinations regarding any disputed issues about the Program, including but not limited to eligibility and Voucher amount.

PROGRAM CHANGES: RCEA reserves the right to change, modify, or terminate the Program at any time without any liability except as expressly stated herein.

PROGRAM EXPIRATION: The Program will expire upon the earliest to occur: (i) when funds are depleted, or (ii) when the Program is terminated by RCEA.

DISCLAIMER: RCEA makes no guarantees, representations, or warranties, expressed or implied, regarding the implementation or use of products purchased pursuant to this Program. Use of any product and acceptance of materials used is solely the customer’s responsibility. RCEA does not endorse any product available for sale at any participating E-bike retailer.

CUSTOMER DISCLOSURE AUTHORIZATION: By signing the Voucher Application form, the applicant confirms they are the service account holder of the account identified in the Application form, or authorized representative thereof, and authorize RCEA to disclose customer’s name as a participant in the Program. Further, by signing the Voucher Application form, applicant confirms they have read and understand the Terms and Conditions listed above.