



NREN REBATE PROGRAM TERMS AND CONDITIONS version 5/23/2025

The Northern Rural Energy Network (NREN) Rebate Program (“Rebate Program”) is administered and implemented in the Counties of Humboldt, Mendocino and Lake by Redwood Coast Energy Authority (RCEA) in partnership with Mendocino Council of Governments (MCOG), for Mendocino County, and Lake Area Planning Council (Lake APC), for Lake County. RCEA, MCOG, and Lake APC are at times collectively referred to herein as “NREN Partners” or individually as an “NREN Partner.”

- 1 ELIGIBILITY:** Eligibility to participate in the Rebate Program pursuant to this application is conditioned upon the following criteria:
 - a. The equipment listed on the application and on the Proof of Purchase (“Equipment”) was installed at the Installation Site Address shown on the application and is fully operational. The Installation Site Address is located within the California counties of Humboldt, Mendocino, or Lake.
 - b. This Installation Site Address receives electric service from the Service Agreement ID listed on the application.
 - c. The electric account serving the Installation Site Address has active service through Redwood Coast Energy Authority, Sonoma Clean Power, and/or Pacific Gas and Electric Company (PG&E) and includes the Public Purpose Programs charge on the bill.
 - d. The Equipment is new and meets all eligibility requirements, as identified in the rebate listings at www.redwoodenergy.org.
 - e. RCEA receives an application within 90 days of the Equipment Installation Date.
 - f. Equipment purchase must occur on or after the following date for your County:
Humboldt County - 1/1/2025, Mendocino County - 4/10/2025, and Lake County - 4/10/2025.
- 2 ENERGY SAVINGS AND EQUIPMENT LIFE:** Applicant understands that rebates are offered for the reduced energy consumption and/or associated emission reductions over the life of the Equipment being installed. If any rebated Equipment is moved to a new location, removed, disabled, or use of Equipment is otherwise discontinued while still operational, the Applicant shall inform the Rebate Program of the changes. Undisclosed changes found during Rebate Program verification by an NREN Partner or California Public Utilities Commission (CPUC) that resulted in discontinued use of Equipment will require Applicant to refund a prorated amount of the rebate issued. If Equipment received an NREN rebate or other CA utility ratepayer-funded rebate, replacement of that Equipment is not eligible for issuance of another rebate.
- 3 APPLICATION:** Current application forms are located at www.redwoodenergy.org. Submissions must use the current version of the application form. A complete application (“Complete Application Package”) must include all required information, signature(s), copies of Proof(s) of Purchase, and any additional information or documentation that may be required by RCEA. Applications must be signed by the Applicant. The Applicant must be the person identified in the residential electric account name or be the purchaser of the Equipment. RCEA will make a determination in its sole discretion whether a submitted application is complete. Failure to submit a Complete Application Package may result in delay or rejection of a filed application.
 - a. **Installations Replacing Existing Natural Gas Equipment:** Applicant must have an active natural gas account serving the Installation Site Address and submit responses to the Electrification Supplemental Questionnaire as part of the Complete Application Package.
 - b. **Heat Pump Space Heating Installations:** On the application, the Applicant must certify compliance with both permitting requirements and contractor licensing requirements and enter the Permit Number, Permit Open Date, and Permit Closed Date.
- 4 PROOF OF PURCHASE:** A copy of a paid or final invoice/receipt must be submitted to RCEA as Proof of Purchase. The paid or final invoice/receipt must show: the installed Equipment manufacturer and model number, number of units, installed cost, purchase or installed date, and vendor or contractor name. The paid or final invoice/receipt must break out the installed cost of the Equipment separate from the cost of any non-

related items. Submission of paid or final invoices/receipts that don't meet all requirements will require Applicant to provide additional documentation as requested by RCEA. Neither quotes, estimates, nor contracts are acceptable as Proof of Purchase when submitted without a paid or final invoice/receipt. Inability to meet Proof of Purchase requirements or provide additional documentation requested by RCEA will cause the application to be rejected.

- 5 REBATE TERMS:** Applicant understands the rebate amount for Heat Pump Space Heating installations is determined by the rebate amount listed at www.redwoodenergy.org on the Permit Open Date and the rebate amount for all other Equipment is determined by the amount listed at www.redwoodenergy.org on the Equipment Installation Date. In the event RCEA determines at any time that a) the Equipment was never installed at the Installation Site Address identified in the application, b) the installation site address identified in the application does not receive electric service from the Service Agreement ID listed in the application, c) the rebate was procured through intentionally misrepresented facts, or d) the rebate was fraudulently obtained, applicant shall repay the full amount of the rebate, together with penalty equal to up to 1.5 times the amount of the rebate to be imposed in RCEA's discretion.
- 6 REBATE PAYMENTS:** Rebate payments will be sent to the Installation Site Address or the Mailing Address for Payment if different from Installation Site Address. Payments will be made payable to the Applicant unless the Applicant has assigned payment to a different party ("Payment Assignment"). Payment Assignment may only be completed and signed by Applicant. When Payment Assignment is executed, payment will be made to identified payee. Rebate payments will be made by check and will be issued within 60 business days following submission of a Complete Application Package as defined in section 3 above. RCEA reserves the right to request a completed and signed IRS Form W-9 before releasing the rebate payment.
- 7 SITE ACCESS AND VERIFICATION:** Applicant will allow, if requested, a representative from RCEA, the County-specific NREN Partner, CPUC, or an NREN/CPUC-authorized third party reasonable access to the property to verify the installed Equipment. Applicant understands a rebate will not be issued if they refuse to allow verification if required before rebate approval. The Applicant represents that they have legal control over the site and permission from the property owner or occupant, as applicable, to enter this agreement.
- 8 INSTALLATION:** Equipment must be installed in compliance with all applicable federal, state, and local laws, and manufacturer's specifications, including installation contractor licensing requirements and permitting requirements, as applicable.
 - a. Heat Pump Space Heating Installations:** Contractors performing installations must hold a C-20 or General B license.
- 9 DOUBLE DIPPING:** Applicant may not apply for nor receive incentives funded by California utility customers under the auspices of the CPUC (such as Golden State Rebates or PG&E Rebates) for the Equipment listed in this application. Equipment discounted at the point of sale by incentives funded by California utility customers under the auspices of the CPUC is not eligible for rebates through this program.
- 10 CUSTOMER INFORMATION:** NREN Partners will keep all provided information confidential, including a) account information, b) contact information, and c) information submitted to Rebate Program. No NREN Partner will use the name or identifying characteristics of Applicant in advertising sales promotion or other publicity without Applicant's advance written approval.
- 11 CPUC DISCLOSURE AND RIGHTS:** Rebate Program funding is made available under the auspices of the CPUC and may be subject to additional CPUC requirements. All Rebate Program information and any documentation related to this application or provided by Applicant as a result of this application will be made available to the CPUC upon request.
- 12 NO OBLIGATION:** California consumers are not obligated to purchase any full-fee service or other service not funded by this program. This program is funded by California utility ratepayers under the auspices of the CPUC. Los consumidores en California no están obligados a comprar servicios completos o adicionales que no estén cubiertos bajo este programa. Este programa a está financiado por los usuarios de servicios públicos en California bajo la jurisdicción de la Comisión de Servicios Públicos de California.
- 13 WARRANTY AND INDEMNIFICATION:** No NREN Partner is responsible for costs associated with Equipment installation. No NREN Partner is responsible for warranties on Equipment purchased. No NREN Partner

makes any representation or warranty, or assumes any liability with respect to quality, safety, operational capability, reliability, or any other aspect of design of the measures installed under the Rebate Program, and each NREN Partner expressly disclaims any such representation of warranty or liability. Applicant agrees to defend and indemnify each NREN Partner against all loss, damages, costs, and liability arising from any claims related to any Equipment installed and services performed during the installation or maintenance of the Equipment. No NREN Partner is liable to Applicant for any incidental, special, indirect, or consequential damages related to this agreement.

- 14 LIMITATIONS:** Funding is available on a first-come, first-served basis until depleted. Only one NREN rebate will be issued per Equipment installation. Rebate offerings and rebate amounts may change without notice. Residential rebates are available to customers on a residential electric account. The combination of the NREN rebate and other allowable non-NREN rebates for which the Applicant applies cannot exceed the installed price of the Equipment, including taxes and shipping costs. RCEA further reserves the right to change, modify, or terminate the Rebate Program at any time without liability. Submittal of an application does not guarantee receipt of a rebate. RCEA reserves the right, in its sole discretion, to determine the completeness of an application, to reject any application, to deny a rebate payment after approval to any Applicant deemed by RCEA to be in violation of any term or condition of the Rebate Program, or to deny a rebate payment after approval to any Applicant deemed by RCEA to have intentionally misrepresented information provided with the application. RCEA is not responsible for items lost or destroyed in transit through the mail or electronic medium. RCEA reserves the right to limit the number of products rebated.

Redwood Coast Energy Authority
Attn: NREN Rebate Program
633 3rd St
Eureka, CA 95501

Rebate listings are posted at: www.redwoodenergy.org
Email: Rebates@redwoodenergy.org
Phone: 707-269-1700