

REBATE CATALOG

RESIDENTIAL





REDWOOD COAST
EnergyAuthority

Residential Rebate Catalog

Updated: February 11, 2025

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Instructions

Rebate Award Disclaimer

Rebates are awarded on a first-come, first-serve basis.

Rebate offerings are dependent on available funding and may change at any time.

Rebate awards are determined by the rebate amount listed in the RCEA Rebate Catalog on the date your rebate reservation form or complete application package is received.

Rebate offerings and rebate amounts may change without prior notice. Please check rebate requirements below before purchasing equipment.

How to Apply for a Rebate

Step One: Confirm Eligibility

Rebates are available to Redwood Coast Energy Authority (RCEA) and Pacific Gas & Electric (PG&E) customers residing in Humboldt County, California. Applicants must meet and agree to the [RCEA Rebate Program Terms and Conditions](#) (see [Appendix](#)).

Please review the rebate listing carefully for all requirements. To ensure rebate eligibility, please verify that the equipment meets these requirements before purchase.

Used or rebuilt equipment is **not** eligible for rebates.

If you have questions about eligibility, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Important Eligibility Information About Heat Pump Rebates

Installation of heat pump space heaters and heat pump water heaters requires permitting through your building department. See [Appendix C](#) for your building department's contact information and more details.

Applications for **heat pump space heater and heat pump water heater rebates** require the installation permit number.

Applications for **heat pump space heater rebates** also require the permit open date.

Step Two: Complete and Submit an Application Package

Completing an Application Package or Reservation

An application package must be completed after new equipment is installed¹. A complete application package includes the following:

1. A complete [Equipment Rebate Application](#) or [Heat Pump Rebate Application/Reservation](#), submitted online.²
 - a. [Equipment Rebate Application](#)
Used for **all installations except heat pump space heating**.
 - b. [Heat Pump Rebate Application/Reservation](#)
Used for **heat pump space heating installations only**.
 - i. Rebate reservations may be made for heat pump space heating installations occurring in the next 90 days.
2. A photo or scanned image of your receipt/invoice showing that the purchase was paid in full and including the following information about the installed equipment:
 - a. Manufacturer
 - b. Model number
 - c. Number of units
 - d. Purchase and/or installation date
 - e. Location of purchase
 - f. Purchase price and/or total installation cost
 - g. Delivery or installation address

If your receipt/invoice does not include all the information listed above, further documentation is required. Please contact RCEA for assistance (see [Appendix D](#)).

¹ RCEA defines the installation date as the date when the equipment is installed and working correctly or the permit closure date (for permitted installations).

² If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

IF YOU ARE REPLACING NATURAL GAS EQUIPMENT, THE FOLLOWING IS ALSO REQUIRED AS PART OF A COMPLETE APPLICATION PACKAGE:

3. Information about your home:
 - a. Year home was built
 - b. Approximate square footage of home
4. Proof of replacement (provide one of the following):
 - a. Invoice or work order indicating capping a gas line
 - b. Invoice or work order indicating disposal of old equipment
 - c. Photo of capped gas line
 - d. Photo of gas unit that was replaced

Submitting an Application Package

To receive a rebate, a complete application package must be submitted to RCEA within 90 days of equipment installation. RCEA defines the installation date as the date when the equipment is installed and working correctly or the permit closure date (for permitted installations).

Applications and documentation uploads may be completed online (see links below).

- [Equipment Rebate Application](#)
Used for **all installations except heat pump space heating**.
- [Heat Pump Rebate Application/Reservation](#)
Used for **heat pump space heating installations only**.

If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Step Three: Receive Your Rebate

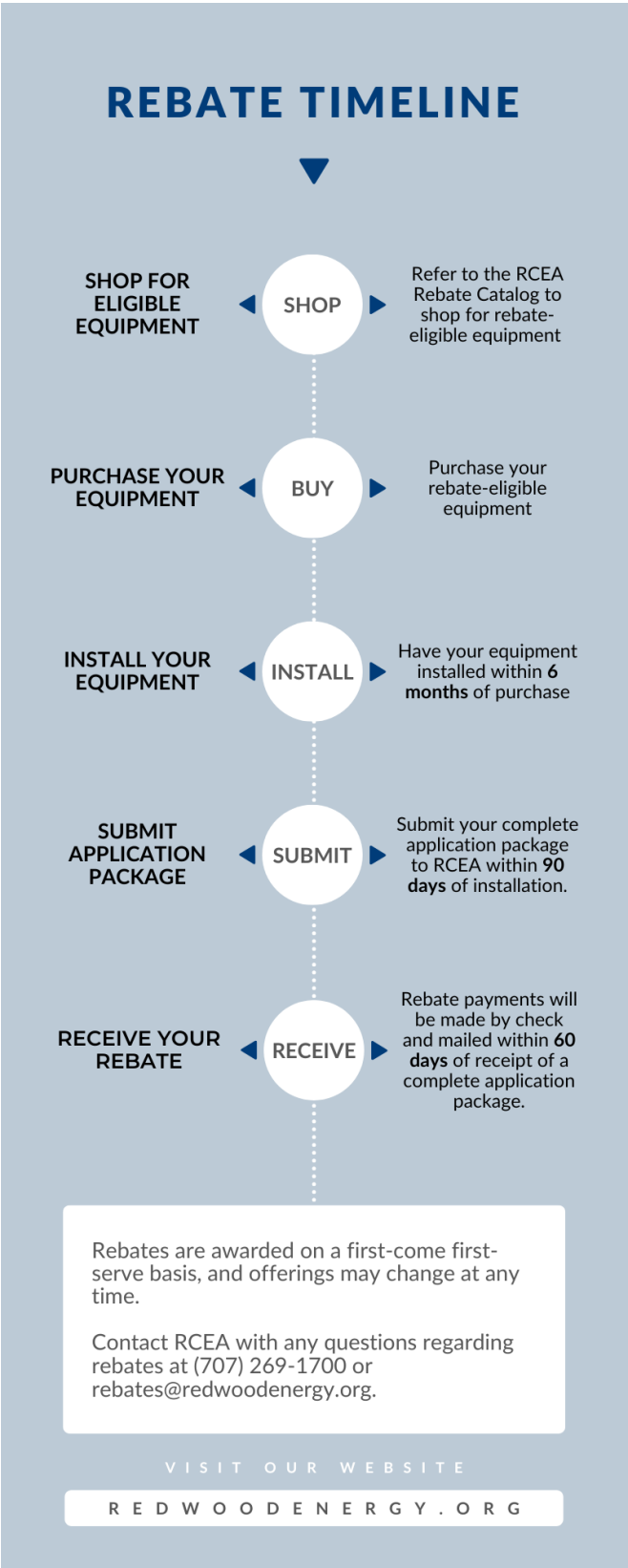
You will receive email confirmation within three (3) business days of submission that your application package was received.

You will be notified of any missing information or documentation required to complete your application package.

You will be notified if your application package is rejected.

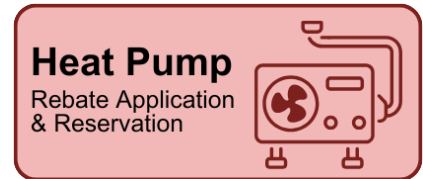
Rebate payments will be made by check and mailed within 60 days following receipt of a complete application package.

Rebate Timeline





REBATES



Heat Pump Space Heaters

To apply for a rebate in the table below, please use the [Heat Pump Rebate Application](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Installation of equipment in this section requires a permit from your building department, and contractors installing this equipment must have a current C-20 or General B license (see [Appendix C](#) for details).

Rebate amounts shown in this section are awarded for each ton of cooling capacity. Every 12,000 Btu/hr of cooling capacity equals 1 ton.

Example
 The **tons** for a 30,000 Btu/hr system would be calculated as:
 $30,000 \text{ Btu/hr} \div 12,000 \text{ Btu/hr} = 2.5 \text{ tons}$.
 The **rebate** for a 2.5-ton system would be calculated as:
 $2.5 \times \$288 = \720 (based on rebate HP001).

For all rebates in this section, your application must include the installation permit open date and permit number.

Equipment	Equipment Requirements	Other Requirements	Replaced Unit Fuel Type	Rebate Amount	Rebate Code
Residential Ducted Heat Pump	≥ 17 SEER or ≥ 16 SEER2	cooling capacity < 65k Btu/hr (5.4 tons)	Any Fuel/No Existing Equipment	\$288 per ton	HP001
Residential Ducted Heat Pump	≥ 17 SEER or ≥ 16 SEER2	cooling capacity < 65k Btu/hr (5.4 tons)	Natural Gas	\$338 per ton	HP001-NG
Residential Ducted Heat Pump	≥ 19 SEER or ≥ 17.8 SEER2	cooling capacity < 65k Btu/hr (5.4 tons)	Any Fuel/No Existing Equipment	\$350 per ton	HP002
Residential Ducted Heat Pump	≥ 19 SEER or ≥ 17.8 SEER2	cooling capacity < 65k Btu/hr (5.4 tons)	Natural Gas	\$400 per ton	HP002-NG
Residential Ducted Heat Pump	≥ 21 SEER or ≥ 19.6 SEER2	cooling capacity < 65k Btu/hr (5.4 tons)	Any Fuel/No Existing Equipment	\$400 per ton	HP003

Equipment	Equipment Requirements	Other Requirements	Replaced Unit Fuel Type	Rebate Amount	Rebate Code
Residential Ducted Heat Pump	≥ 21 SEER or ≥ 19.6 SEER2	Cooling capacity < 65kBtu/hr (5.4 tons)	Natural Gas	\$450 per ton	HP003-NG
Residential Ductless/Mini Split Heat Pump	≥ 18 SEER or ≥ 16.9 SEER2	Cooling capacity < 65kBtu/hr (5.4 tons)	Any Fuel/No Existing Equipment	\$288 per ton	HP004
Residential Ductless/Mini Split Heat Pump	≥ 18 SEER or ≥ 16.9 SEER2	Cooling capacity < 65kBtu/hr (5.4 tons)	Natural Gas	\$338 per ton	HP004-NG
Residential Ductless/Mini Split Heat Pump	≥ 19 SEER or ≥ 17.8 SEER2	Cooling capacity < 65kBtu/hr (5.4 tons)	Any Fuel/No Existing Equipment	\$350 per ton	HP005
Residential Ductless/Mini Split Heat Pump	≥ 19 SEER or ≥ 17.8 SEER2	Cooling capacity < 65kBtu/hr (5.4 tons)	Natural Gas	\$400 per ton	HP005-NG
Residential Ductless/Mini Split Heat Pump	≥ 21 SEER or ≥ 19.6 SEER2	Cooling capacity < 65kBtu/hr (5.4 tons)	Any Fuel/No Existing Equipment	\$400 per ton	HP006
Residential Ductless/Mini Split Heat Pump	≥ 21 SEER or ≥ 19.6 SEER2	Cooling capacity < 65kBtu/hr (5.4 tons)	Natural Gas	\$450 per ton	HP006-NG



Heat Pump Water Heaters

To apply for a rebate in the table below, please use the [Equipment Rebate Application](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Installation of equipment in this section requires a permit from your building department (see [Appendix C](#) for details).

For all rebates in this section, your application must include the permit number.

Equipment	Equipment Criteria	Other Criteria	Replaced Unit Fuel Type	Rebate Amount	Rebate Code
Heat Pump Water Heater	Uniform Energy Factor (UEF) \geq 3.30	N/A	Natural Gas	\$700.00	HP001A
Heat Pump Water Heater	Installed Tanks < 55 gallons must have Uniform Energy Factor (UEF) \geq 3.30. Tanks \geq 55 gallons must have Uniform Energy Factor (UEF) \geq 3.75	N/A	Any Fuel/No Existing Equipment	\$600.00	HP001B



Home Ventilation & Room Air Conditioning/Cleaning

To apply for a rebate in the table below, please use the [Equipment Rebate Application](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Equipment	Equipment Criteria	Other Criteria	Replaced Unit Fuel Type	Rebate Amount	Rebate Code
Heat Recovery Ventilator: Tier 1 High Efficiency	≥60% SRE, ≥65% ASRE, and 0.70 W/cfm	HRVs must meet specifications listed in the HVI Certified Product Directory Building must NOT already have an HRV or ERV	No Existing Equipment	\$1,300.00	HC054B
Heat Recovery Ventilator: Tier 2 Best in Class	≥86% SRE, ≥90% ASRE, and 0.56 W/cfm	HRVs must meet specifications listed in the HVI Certified Product Directory Building must NOT already have an HRV or ERV	No Existing Equipment	\$2,800.00	HC054D
Room Air Cleaners: Tier 1 High Efficiency	Clean Air Delivery Rate (CADR)/Watt = 2.5-3.1 Size (Smoke-Free CADR) ≤150 & must be ENERGY STAR rated	Must meet the minimum CADR for the size	Any Fuel/No Existing Equipment	\$10.00	AP008G
Room Air Cleaners: Tier 1 High Efficiency	Clean Air Delivery Rate (CADR)/Watt ≥ 3.8 Size (Smoke-Free CADR) >150 & must be ENERGY STAR rated	Must meet the minimum CADR for the size	Any Fuel/No Existing Equipment	\$50.00	AP008I
Room Air Cleaners: Tier 2 Best in Class	Clean Air Delivery Rate (CADR)/Watt = 3.8-4.7 Size (Smoke-Free CADR) ≤150 & must be ENERGY STAR rated	Must meet the minimum CADR for the size	Any Fuel/No Existing Equipment	\$20.00	AP008J
Room Air Cleaners: Tier 2 Best in Class	Clean Air Delivery Rate (CADR)/Watt ≥ 5.7 Size (Smoke-Free CADR) >150 & must be ENERGY STAR rated	Must meet the minimum CADR for the size	Any Fuel/No Existing Equipment	\$100.00	AP008L

Window-Mounted Room Air Conditioner: ENERGY STAR Basic Tier	Efficient Room Air Conditioner, >10kBtu & must be ENERGY STAR rated	NOT ELIGIBLE: Packaged terminal air conditioners, portable air conditioners, room air conditioner models with electric resistance heat as the primary heat source, and dehumidifiers.	Any Fuel/No Existing Equipment	\$15.00	AP007A
Window-Mounted Room Air Conditioner: ENERGY STAR Connected Tier	Efficient Room Air Conditioner, >10kBtu, Connected Tier & must be ENERGY STAR rated	NOT ELIGIBLE: Packaged terminal air conditioners, portable air conditioners, room air conditioner models with electric resistance heat as the primary heat source, and dehumidifiers.	Any Fuel/No Existing Equipment	\$50.00	AP007C

Kitchen

Appliances



To apply for a rebate in the table below, please use the [Equipment Rebate Application](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Equipment	Equipment Requirements	Other Requirements	Replaced Unit Fuel Type	Rebate Amount	Rebate Code
Dishwasher	≤240 kWh Estimated Annual Energy Use (EAEU)	Must be Energy STAR certified Compact or commercial units do NOT qualify	Any Fuel/No Existing Equipment	\$100.00	AP006C
Refrigerator: ENERGY STAR Certified	Freezer optional Freezer-only units are NOT eligible	Must replace existing refrigerator Units installed in newly constructed buildings/additions do NOT qualify	Electric	\$50.00	AP001B
Refrigerator: ENERGY STAR Most Efficient	Freezer optional Freezer-only units are NOT eligible	Must replace existing refrigerator Units installed in newly constructed buildings/additions do NOT qualify	Electric	\$100.00	AP001AC



Electric Cooking Products

To apply for a rebate in the table below, please use the [Equipment Rebate Application](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Equipment	Equipment Requirements	Other Requirements	Replaced Unit Fuel Type	Rebate Amount	Rebate Code
Electric Range with Electric Resistance Cooktop	Must have 4-5 burners	Must replace & dispose of existing gas equipment	Natural Gas	\$150.00	AP013C
Electric Range with Induction Cooktop	Must have 4-5 burners	Must replace & dispose of existing gas equipment	Natural Gas	\$400.00	AP013B
Electric Range with Induction Cooktop	Must have 4-5 burners	N/A	Any Fuel/No Existing Equipment	\$250.00	AP015B
Electric Resistance Wall Oven	N/A	Must replace & dispose of existing gas equipment	Natural Gas	\$200.00	AP013D
Induction Cooktop: Built in, No Oven	Must have 4-5 burners	Must replace & dispose of existing gas equipment	Natural Gas	\$250.00	AP013A
Induction Cooktop: Built in, No Oven	Must have 4-5 burners	N/A	Any Fuel/No Existing Equipment	\$150.00	AP015A



Laundry

To apply for a rebate in the table below, please use the [Equipment Rebate Application](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Equipment	Equipment Requirements	Other Requirements	Replaced Unit Fuel Type	Rebate Amount	Rebate Code
Combination Washer/Heat Pump Dryer	Must be a Combination All-in-One Washer/Dryer meeting ENERGY STAR criteria Unit must have a Dryer Combined Energy Factor (CEF) ≥ 4.50	N/A	Any Fuel/No Existing Equipment	\$350.00	AP003H-C
Combination Washer/Heat Pump Dryer	Must be a Combination All-in-One Washer/Dryer meeting ENERGY STAR criteria Unit must have a Dryer Combined Energy Factor (CEF) ≥ 4.50	Must replace & dispose of existing washer and gas dryer	Natural Gas	\$450.00	AP014G-C
Electric Clothes Dryer	Must be ENERGY STAR certified Can be standard or compact with any voltage	N/A	Any Fuel/No Existing Equipment	\$50.00	AP003A
Electric Clothes Dryer	Must be ENERGY STAR certified Can be standard or compact with any voltage	N/A	Natural Gas	\$150.00	AP003A-NG
Electric Clothes Washer: Front Loading	Must be ENERGY STAR certified or meet ENERGY STAR Most Efficient criteria Capacity must be between 2.5-6.0 cubic feet Integrated Modified Energy Factor (IMEF) ≥ 2.74 Integrated Water Factor (IWF) ≤ 3.2	NOT ELIGIBLE: Combination washer-dryers and clothes washers with heated drying functionality	Any Fuel/No Existing Equipment	\$100.00	AP004A
Electric Clothes Washer: Top Loading	Must be ENERGY STAR certified or meet ENERGY STAR Most Efficient criteria Capacity must be between 2.5-6.0 cubic feet Integrated Modified Energy Factor (IMEF) ≥ 2.06 Integrated Water Factor (IWF) ≤ 4.3	NOT ELIGIBLE: Combination washer-dryers and clothes washers with heated drying functionality	Any Fuel/No Existing Equipment	\$50.00	AP004G

Equipment	Equipment Requirements	Other Requirements	Replaced Unit Fuel Type	Rebate Amount	Rebate Code
Heat Pump Clothes Dryer	Must meet ENERGY STAR Most Efficient criteria Can be standard or compact with any voltage	N/A	Any Fuel/No Existing Equipment	\$350.00	AP003H
Heat Pump Clothes Dryer	Must meet ENERGY STAR Most Efficient criteria Can be standard or compact with any voltage	Must replace & dispose of existing gas equipment	Natural Gas	\$450.00	AP014G



APPENDIX

Appendix List

[Appendix A](#): RCEA Rebate Program Terms and Conditions (English)

[Appendix B](#): RCEA Rebate Program Terms and Conditions (Spanish)

[Appendix C](#): Permit Information

[Appendix D](#): RCEA Contact Information

RCEA REBATE PROGRAM

TERMS AND CONDITIONS version 1/27/2025

- 1 ELIGIBILITY:** Eligibility to participate in the Redwood Coast Energy Authority (RCEA) Rebate Program (“Rebate Program”) pursuant to this application is conditioned upon the following criteria:
 - a. The equipment listed on the application and on the Proof of Purchase (“Equipment”) was installed at the Installation Site Address shown on the application. The Installation Site Address is located within Humboldt County, CA.
 - b. This Installation Site Address receives electric service from the Service Agreement ID listed on the application.
 - c. The electric account serving the Installation Site Address has active service through Redwood Coast Energy Authority and/or Pacific Gas and Electric Company (PG&E) and includes the Public Purpose Programs charge on the bill.
 - d. The Equipment was installed within 6 months from date listed on the Proof of Purchase and is fully operational.
 - e. The Equipment is new and meets all eligibility requirements, as identified in the RCEA Rebate Catalog at www.redwoodenergy.org (“Rebate Catalog”).
 - f. RCEA receives a Complete Application Package within 90 days of the Equipment Installation Date.
- 2 ENERGY SAVINGS AND EQUIPMENT LIFE:** Applicant understands that incentives are offered for the purpose of providing the California Public Utilities Commission (CPUC) reduced energy consumption and/or associated emission reductions over the life of the Equipment being installed. If any rebated Equipment is removed, disabled, or otherwise discontinued during the rated life of the Equipment or within five years from receipt of rebate, whichever is less, the Applicant shall refund a prorated amount of the incentive received based on the percentage of Equipment life for which the Equipment was not in use.
- 3 APPLICATION:** Applications must be made using the “Heat Pump Rebate Application” form for Heat Pump Space Heating installations. All other installations must use the “Equipment Rebate Application” form. Application forms are located at www.redwoodenergy.org. Submissions using expired versions of the application form will be rejected. A complete application (“Complete Application Package”) must include all required information, signature(s), copies of Proof(s) of Purchase, and any additional information or documentation that may be required by RCEA. Applications must be signed by the Applicant. For residential accounts, the Applicant must be the person identified in the electric account name or be the purchaser of the Equipment. For non-residential accounts, the Applicant must be a person duly authorized to contractually and financially bind the person or organization identified in the electric account name, and if requested must provide evidence of such authorization. The Installation Date on the application is the date the Equipment was installed and fully operational or the permit closure date. The New Building or Addition designation on the application only applies when equipment is installed in a new building or in an addition that added >30% additional square footage. Assignment of rebate payments to a third party may be made only by the Applicant. RCEA will make a determination in its sole discretion whether a submitted application is complete. Failure to submit a Complete Application Package may result in delay or rejection of a filed application.
 - a. **Installations Requiring Permitting:** The permit number must be entered on the application.
 - b. **Installations Replacing Existing Natural Gas Equipment:** Customer must submit responses to the Electrification Supplemental Questionnaire as part of the Complete Application Package.
 - c. **Heat Pump Space Heating Installations:** On the Application, the Applicant must certify compliance with both permitting requirements and contractor licensing requirements and enter the Permit Open Date.
- 4 PROOF OF PURCHASE:** A copy of a paid invoice/receipt must be submitted to RCEA as Proof of Purchase. The invoice/receipt must show: the installed Equipment manufacturer and model number, number of units, installed cost, purchase date, indication of full payment made, location of purchase, and installation address. The invoice/receipt must break out the installed cost of the Equipment separate from the cost of any non-related items. Submission of invoices/receipts that don’t meet all requirements will require Applicant to provide additional documentation as requested by RCEA. Invoices/receipts that don’t include the Installation Site Address will require photo documentation (with geocoordinates embedded) of the installed Equipment and nameplate with readable model number. Neither quotes nor estimates are acceptable as Proof of Purchase.

Submission of a contract without an invoice/receipt will require additional documentation of the final conditions including Equipment documentation and cost break out for Equipment. Inability to meet Proof of Purchase requirements or provide additional documentation requested by RCEA will cause the application to be rejected.

- 5 REBATE TERMS:** Applicant understands the rebate amount is determined by the amount listed in the Rebate Catalog at www.redwoodenergy.org on the date RCEA deems submitted application to be a Complete Application Package. Applicant shall repay the full amount of the rebate, together with penalty equal to up to 1.5 times the amount of the rebate to be imposed in RCEA's discretion, in the event RCEA determines at any time that a) the Equipment was never installed at the Installation Site Address identified in the application, b) the installation site address identified in the application does not receive electric service from the Service Agreement ID listed in the application, c) the rebate was procured through intentionally misrepresented facts, or d) the rebate was fraudulently obtained.
- 6 REBATE PAYMENTS:** Rebate Payments will be sent to the Installation Site Address or the Mailing Address for Payment if different from Installation Site Address. Payments will be made payable to the Applicant unless the Applicant has assigned payment to a different party ("Payment Assignment"). Payment Assignment may only be signed by Applicant. When Payment Assignment is executed, payment will be made to identified payee. Rebate payments will be made by check and will be issued within 60 business days following submission of a Complete Application Package as defined in section 3 above. RCEA reserves the right to request a completed and signed IRS Form W-9 before releasing the rebate payment.
- 7 SITE ACCESS AND VERIFICATION:** Applicant will allow, if requested, a representative from RCEA, CPUC, or any RCEA/CPUC-authorized third party reasonable access to the property to verify the installed Equipment. Applicant understands a rebate will not be issued if they refuse to allow verification, when required before rebate approval. The Applicant represents that they have legal control over the site and permission from the property owner or occupant, as applicable, to enter this agreement.
- 8 INSTALLATION:** Equipment must be installed in compliance with all applicable federal, state, and local laws, and manufacturer's specifications, including installation contractor licensing requirements and permitting requirements, as applicable.
 - a. Heat Pump Space Heating Installations:** Contractors performing installations must hold a C-20 or General B license.
- 9 DOUBLE DIPPING:** Applicant may not apply for or receive incentives from any other CPUC-funded energy efficiency program (such as Golden State Rebates or PG&E Rebates) for the Equipment listed in this application. Equipment discounted by a CPUC-funded energy efficiency program at the point of sale is not eligible for rebates through this program.
- 10 CUSTOMER INFORMATION:** RCEA shall keep all provided information confidential, including a) account information, b) contact information, and c) information submitted to Rebate Program. Notwithstanding the foregoing, the CPUC shall be granted access to provided information only as required and permitted by law or regulation. RCEA will not use the name or identifying characteristics of Applicant in advertising sales promotion or other publicity without Applicant's advance written approval.
- 11 CPUC DISCLOSURE AND RIGHTS:** Program funding is made available under the auspices of the California Public Utilities Commission (CPUC) and may be subject to additional CPUC requirements. All Program information and any documentation related to this application or provided by Applicant as a result of this application will be made available to the CPUC upon request.
- 12 NO OBLIGATION:** California consumers are not obligated to purchase any full-fee service or other service not funded by this Program. This Program is funded by California utility ratepayers under the auspices of the CPUC. Los consumidores en California no están obligados a comprar servicios completos o adicionales que no estén cubiertos bajo este programa. Este programa a está financiado por los usuarios de servicios públicos en California bajo la jurisdicción de la Comisión de Servicios Públicos de California.
- 13 WARRANTY AND INDEMNIFICATION:** RCEA is not responsible for costs associated with Equipment installation. RCEA is not responsible for warranties on Equipment purchased. RCEA makes no representation or warranty, and assumes no liability with respect to quality, safety, operational capability, reliability, or any other aspect of design of the measures installed under the Rebate Program and expressly disclaims any such representation of warranty or liability. Applicant agrees to indemnify RCEA against all loss, damages, costs,

and liability arising from any claims related to any Equipment installed and services performed during the installation or maintenance of the Equipment. RCEA shall not be liable to Applicant for any incidental, special, indirect, or consequential damages related to this agreement.

- 14 LIMITATIONS:** Funding is available on a first-come, first-served basis until depleted. Only one rebate will be issued per Equipment installation. Rebate offerings and rebate amounts may change without notice. Residential rebates are available to customers on a residential electric account. Commercial rebates are available to customers on a non-residential electric account. Commercial Heat Pump space heating rebates cannot exceed \$2999 per installation project. The combination of the RCEA rebate and other allowable non-RCEA rebates for which the Applicant applies cannot exceed the installed price of the Equipment, excluding taxes and shipping costs. RCEA further reserves the right to change, modify, or terminate the Rebate Program at any time without liability. Submittal of an application does not guarantee receipt of a rebate. RCEA reserves the right, in its sole discretion, to determine the completeness of an application, to reject any application, to deny a rebate payment after approval to any Applicant deemed by RCEA to be in violation of any term or condition of the Rebate Program, or to deny a rebate payment after approval to any Applicant deemed by RCEA to have intentionally misrepresented information provided with the application. RCEA is not responsible for items lost or destroyed in transit through the mail or electronic medium. RCEA reserves the right to limit the number of products rebated.

Redwood Coast Energy Authority
Attn: Rebate Program
633 3rd St
Eureka, CA 95501



REDWOOD COAST
EnergyAuthority

Rebate Catalog is posted at: www.redwoodenergy.org

Email: Rebates@redwoodenergy.org

Phone: 707-269-1700

PROGRAMA DE REEMBOLSO DE RCEA

TERMINOS Y CONDICIONES versión 1/27/2025

- 1 ELIGIBILIDAD:** La elegibilidad para participar en el Programa de Reembolso de Redwood Coast Energy Authority (RCEA) ("Programa de Reembolso") de conformidad con esta solicitud está condicionada a los siguientes criterios:
 - a. El equipo que figura en la solicitud y en el Comprobante de Compra ("Equipo") se instaló en la Dirección del Sitio de Instalación que se muestra en la solicitud. La Dirección del Sitio de Instalación se encuentra dentro del Condado de Humboldt, CA.
 - b. Esta Dirección del Sitio de Instalación recibe servicio eléctrico del ID del Acuerdo de Servicio que figura en la solicitud.
 - c. La cuenta eléctrica que abastece la Dirección del Sitio de Instalación tiene servicio activo a través de Redwood Coast Energy Authority y/o Pacific Gas and Electric Company (PG&E) e incluye el cargo de Programas de Propósito Público en la factura.
 - d. El Equipo se instaló dentro de los 6 meses siguientes a la fecha indicada en el Comprobante de Compra y está en pleno funcionamiento.
 - e. El Equipo es nuevo y cumple con todos los requisitos de elegibilidad, como se identifica en el Catálogo de Reembolsos de RCEA en www.redwoodenergy.org ("Catálogo de Reembolsos").
 - f. RCEA recibe un Paquete de Solicitud Completo dentro de los 90 días posteriores a la Fecha de Instalación del Equipo.
- 2 AHORRO DE ENERGÍA Y VIDA ÚTIL DEL EQUIPO:** El Solicitante entiende que los incentivos se ofrecen con el fin de proporcionar a la Comisión de Servicios Públicos de California (CPUC) un menor consumo de energía y/o reducciones de emisiones asociadas durante la vida útil del Equipo que se está instalando. Si cualquier Equipo con reembolso se retira, se desactiva o se interrumpe de otro modo durante la vida útil nominal del Equipo o dentro de los cinco años posteriores a la recepción del reembolso, lo que sea menor, el Solicitante deberá reembolsar una cantidad prorrateada del incentivo recibido en función del porcentaje de vida útil del Equipo durante el cual el Equipo no estuvo en uso.
- 3 SOLICITUD:** Las solicitudes deben realizarse utilizando el formulario "Solicitud de Reembolso de Bomba de Calor" para instalaciones de calefacción con bomba de calor. Todas las demás instalaciones deben utilizar el formulario de "Solicitud de Reembolso de Equipo". Los formularios de solicitud se encuentran en www.redwoodenergy.org. Se rechazarán los envíos que utilicen versiones caducadas del formulario de solicitud. Una solicitud completa ("Paquete de Solicitud Completo") debe incluir toda la información requerida, firmas, copias de los Comprobantes de Compra y cualquier información o documentación adicional que pueda requerir RCEA. Las solicitudes deben estar firmadas por el Solicitante. Para cuentas residenciales, el Solicitante debe ser la persona identificada en el nombre de la cuenta eléctrica o ser el comprador del Equipo. Para cuentas no-residenciales, el Solicitante debe ser una persona debidamente autorizada para vincular contractual y financieramente a la persona u organización identificada en el nombre de la cuenta eléctrica y, si se le solicita, debe proporcionar evidencia de dicha autorización. La Fecha de Instalación en la solicitud es la fecha en que el Equipo se instaló y estuvo en pleno funcionamiento o la fecha de cierre del permiso. La designación de Edificio Nuevo o Ampliación en la solicitud solo se aplica cuando el equipo se instala en un edificio nuevo o en una adición que agregó >30 % de pies cuadrados adicionales. La cesión de pagos de reembolsos a un tercero podrá ser realizada únicamente por el Solicitante. RCEA tomará una determinación, a su entera discreción, si una solicitud enviada está completa. No enviar un Paquete de Solicitud Completo puede resultar en un retraso o rechazo de una solicitud presentada.
 - a. **Instalaciones que Requieren Permisos:** El número de permiso debe ingresarse en la solicitud.
 - b. **Instalaciones que Reemplazan Equipos de Gas Natural Existentes:** El cliente debe enviar respuestas al Cuestionario Complementario de Electrificación como parte del Paquete de Solicitud Completo.
 - c. **Instalaciones de Calefacción con Bomba de Calor:** En la Solicitud, el Solicitante debe certificar el cumplimiento tanto de los requisitos de permisos como de los requisitos de licencia de contratista e ingresar la Fecha de Apertura del Permiso.
- 4 PRUEBA DE COMPRA:** Debe enviarse una copia de una factura/recibo pagado a RCEA como Prueba de Compra. La factura/recibo debe mostrar: el fabricante y el número de modelo del Equipo instalado, número de unidades, precio instalado, fecha de compra, indicación del pago total realizado, lugar de compra y dirección de instalación. La factura/recibo debe detallar el costo de instalación del Equipo por separado del costo de

cualquier artículo no relacionado. La presentación de facturas/recibos que no cumplan con todos los requisitos requerirá que el Solicitante proporcione documentación adicional según lo solicite RCEA. Las facturas/recibos que no incluyan la Dirección del Sitio de Instalación requerirán documentación fotográfica (con coordenadas geográficas incorporadas) del Equipo instalado y la placa de identificación con número de modelo legible. No se aceptan cotizaciones ni estimaciones como Prueba de Compra. La presentación de un contrato sin factura/recibo requerirá documentación adicional de las condiciones finales, incluida la documentación del Equipo y el desglose de costos del Equipo. La incapacidad de cumplir con los requisitos de la Prueba de Compra o de proporcionar la documentación adicional solicitada por RCEA causará que se rechace la solicitud.

- 5 TÉRMINOS DE REEMBOLSO:** El Solicitante entiende que el monto del reembolso está determinado por el monto que figura en el Catálogo de Reembolsos en www.redwoodenergy.org en la fecha en que RCEA considera que la solicitud presentada es un Paquete de Solicitud Completo. El Solicitante deberá reembolsar el monto total del reembolso, junto con una multa equivalente de hasta 1.5 veces el monto del reembolso que se impondrá a discreción de RCEA, en caso de que RCEA determine en cualquier momento que a) el Equipo nunca se instaló en la Dirección del Sitio de Instalación identificada en la solicitud, b) la dirección del sitio de instalación identificada en la solicitud no recibe servicio eléctrico del ID del Acuerdo de Servicio que figura en la solicitud, c) el reembolso se obtuvo mediante hechos intencionalmente tergiversados, o d) el reembolso se obtuvo de manera fraudulenta.
- 6 PAGOS DE REEMBOLSO:** Los pagos de reembolso se enviarán a la Dirección del Sitio de Instalación o a la Dirección Postal para el Pago si es diferente a la Dirección del Sitio de Instalación. Los pagos se harán al nombre del Solicitante a menos que el Solicitante haya asignado el pago a un tercero (“Asignación de Pago”). La Asignación de Pago sólo podrá ser firmado por el Solicitante. Cuando se realice la Asignación de Pago, el pago se realizará al beneficiario identificado. Los pagos de reembolso se realizarán mediante cheque y se emitirán dentro de los 60 días hábiles posteriores a la presentación de un Paquete de Solicitud Completo, como se define en la sección 3 anterior. RCEA se reserva el derecho de solicitar un formulario W-9 del IRS completo y firmado antes de emitir el pago del reembolso.
- 7 ACCESO Y VERIFICACIÓN DEL SITIO:** El Solicitante permitirá, si se le solicita, que un representante de RCEA, CPUC o cualquier tercero autorizado por RCEA/CPUC tenga acceso razonable a la propiedad para verificar el equipo instalado. El Solicitante entiende que no se emitirá un reembolso si se niega a permitir la verificación, cuando sea necesaria antes de la aprobación del reembolso. El Solicitante declara que tiene control legal sobre el sitio y permiso del propietario u ocupante, según corresponda, para entrar en este acuerdo.
- 8 INSTALACIÓN:** El Equipo debe instalarse de conformidad con todas las leyes federales, estatales y locales aplicables, y con las especificaciones del fabricante, incluidos los requisitos de licencia y permisos del contratista de instalación, según corresponda.
 - a. Instalaciones de Calefacción con Bomba de Calor:** Los contratistas que realicen instalaciones deben tener una licencia C-20 o General B.
- 9 “DOUBLE DIPPING”:** El Solicitante no puede solicitar ni recibir incentivos de ningún otro programa de eficiencia energética financiado por la CPUC (como reembolsos de Golden State (“Golden State Rebates”) o reembolsos de PG&E) para el Equipo enumerado en esta solicitud. Los equipos descontados por un programa de eficiencia energética financiado por la CPUC en el punto de venta no son elegibles para reembolsos a través de este programa.
- 10 INFORMACIÓN DEL CLIENTE:** RCEA mantendrá confidencial toda la información proporcionada, incluida a) información de la cuenta, b) información de contacto y c) información enviada al Programa de Reembolso. Sin perjuicio de lo anterior, a la CPUC se le otorgará acceso a la información proporcionada solo según lo requiera y permita la ley o el reglamento. RCEA no utilizará el nombre ni las características de identificación del Solicitante en publicidad, promoción de ventas u otra publicidad sin la aprobación previa por escrito del Solicitante.
- 11 DIVULGACIÓN Y DERECHOS DE LA CPUC:** Los fondos del Programa están disponibles bajo los auspicios de la Comisión de Servicios Públicos de California (CPUC) y pueden estar sujetos a requisitos adicionales de la CPUC. Toda la información del Programa y cualquier documentación relacionada con esta solicitud o proporcionada por el Solicitante como resultado de esta solicitud estarán disponibles para la CPUC con solicitud previa.

- 12 SIN OBLIGACIÓN:** Los Consumidores de California no están obligados a comprar servicios completos o adicionales que no estén cubiertos bajo este programa. Este programa está financiado por los usuarios de servicios públicos en California bajo la jurisdicción de la Comisión de Servicios Públicos de California (CPUC).
- 13 GARANTÍA E INDEMNIZACIÓN:** RCEA no es responsable de los costos asociados con la instalación del Equipo. RCEA no es responsable de las garantías del Equipo adquirido. RCEA no hace ninguna representación ni garantía, y no asume ninguna responsabilidad con respecto a la calidad, seguridad, capacidad operativa, confiabilidad o cualquier otro aspecto del diseño de las medidas instaladas bajo el Programa de Reembolso y renuncia expresamente a cualquier representación de garantía o responsabilidad. El Solicitante acepta indemnizar a RCEA contra toda pérdida, daño, costo y responsabilidad que surja de cualquier reclamo relacionado con cualquier Equipo instalado y servicios realizados durante la instalación o mantenimiento del Equipo. RCEA no será responsable ante el Solicitante por ningún daño incidental, especial, indirecto o consecuente relacionado con este acuerdo.
- 14 LIMITACIONES:** Los fondos están disponibles por orden de llegada hasta que se agoten. Solo se emitirá un reembolso por instalación de Equipo. Las ofertas de reembolso y los montos de los reembolsos pueden cambiar sin previo aviso. Los reembolsos residenciales están disponibles para los clientes con una cuenta de electricidad residencial. Los reembolsos comerciales están disponibles para los clientes con una cuenta de electricidad no-residencial. Los reembolsos comerciales por calefacción con bombas de calor no pueden exceder los \$2999 por proyecto de instalación. La combinación del reembolso de RCEA y otros reembolsos permitidos no relacionados con RCEA que solicita el Solicitante no puede exceder el precio instalado del Equipo, sin incluir impuestos y costos de envío. RCEA además se reserva el derecho de cambiar, modificar o cancelar el Programa de Reembolso en cualquier momento sin responsabilidad legal. La presentación de una solicitud no garantiza la recepción de un reembolso. RCEA se reserva el derecho, a su exclusivo criterio, de determinar si una solicitud está completa, rechazar cualquier solicitud, negar un pago de reembolso después de la aprobación a cualquier Solicitante que RCEA considere que viola cualquier término o condición del Programa de Reembolso o negar un pago de reembolso después de la aprobación a cualquier Solicitante que RCEA considere que ha tergiversado intencionalmente la información proporcionada con la solicitud. RCEA no es responsable de los artículos perdidos o destruidos en tránsito por correo o medio electrónico. RCEA se reserva el derecho de limitar el número de productos reembolsados.

Redwood Coast Energy Authority
Attn: Rebate Program
633 3rd St
Eureka, CA 95501



El Catálogo de Reembolsos está publicado en: www.redwoodenergy.org
Email: Rebates@redwoodenergy.org
Teléfono: 707-269-1700

Appendix C: Permit and Licensing Information

Permits are required to install ducted, ductless (mini-split), and packaged heat pump systems as well as heat pump water heaters in both residential and commercial buildings (both interior and unconditioned locations) when installing with no existing equipment, as part of an addition, or a new construction, and when replacing an existing heat system.

Heat Pump Space Heater Rebate Requirements

- Installation requires a **permit from your building department**. (See table below for contact information.)
- Your rebate application must include the **installation permit open date** and **permit number**.
- Contractors installing this equipment must hold a **current C-20 or General B license**.

Heat Pump Water Heater Rebate Requirements

- Installation requires a **permit from your building department**. (See table below for contact information.)
- Your rebate application must include the **installation permit number**.

Please consult your area’s building department before installation.
See table below for contact information.

Building/Permit Department Contact Information		
Area	Website	Phone Number
Arcata	Link	(707) 822-5956
Eureka	Link	(707) 441-4043
Ferndale	Link	(707) 599-6226
Fortuna	Link	(707) 725-1407
Humboldt County	Link	(707) 445-7245
Rio Dell	Link	(707) 764-3532
Trinidad	Link	(707) 677-0223

Appendix D: RCEA Contact Information

Redwood Coast Energy Authority

Website: redwoodenergy.org

Phone: (707) 269-1700

Email: rebates@redwoodenergy.org

Address: [633 3rd Street, Eureka, CA 95501](#)