

RCEA REBATE PROGRAM

TERMS AND CONDITIONS version 1/27/2025

- 1 ELIGIBILITY:** Eligibility to participate in the Redwood Coast Energy Authority (RCEA) Rebate Program (“Rebate Program”) pursuant to this application is conditioned upon the following criteria:
 - a. The equipment listed on the application and on the Proof of Purchase (“Equipment”) was installed at the Installation Site Address shown on the application. The Installation Site Address is located within Humboldt County, CA.
 - b. This Installation Site Address receives electric service from the Service Agreement ID listed on the application.
 - c. The electric account serving the Installation Site Address has active service through Redwood Coast Energy Authority and/or Pacific Gas and Electric Company (PG&E) and includes the Public Purpose Programs charge on the bill.
 - d. The Equipment was installed within 6 months from date listed on the Proof of Purchase and is fully operational.
 - e. The Equipment is new and meets all eligibility requirements, as identified in the RCEA Rebate Catalog at www.redwoodenergy.org (“Rebate Catalog”).
 - f. RCEA receives a Complete Application Package within 90 days of the Equipment Installation Date.
- 2 ENERGY SAVINGS AND EQUIPMENT LIFE:** Applicant understands that incentives are offered for the purpose of providing the California Public Utilities Commission (CPUC) reduced energy consumption and/or associated emission reductions over the life of the Equipment being installed. If any rebated Equipment is removed, disabled, or otherwise discontinued during the rated life of the Equipment or within five years from receipt of rebate, whichever is less, the Applicant shall refund a prorated amount of the incentive received based on the percentage of Equipment life for which the Equipment was not in use.
- 3 APPLICATION:** Applications must be made using the “Heat Pump Rebate Application” form for Heat Pump Space Heating installations. All other installations must use the “Equipment Rebate Application” form. Application forms are located at www.redwoodenergy.org. Submissions using expired versions of the application form will be rejected. A complete application (“Complete Application Package”) must include all required information, signature(s), copies of Proof(s) of Purchase, and any additional information or documentation that may be required by RCEA. Applications must be signed by the Applicant. For residential accounts, the Applicant must be the person identified in the electric account name or be the purchaser of the Equipment. For non-residential accounts, the Applicant must be a person duly authorized to contractually and financially bind the person or organization identified in the electric account name, and if requested must provide evidence of such authorization. The Installation Date on the application is the date the Equipment was installed and fully operational or the permit closure date. The New Building or Addition designation on the application only applies when equipment is installed in a new building or in an addition that added >30% additional square footage. Assignment of rebate payments to a third party may be made only by the Applicant. RCEA will make a determination in its sole discretion whether a submitted application is complete. Failure to submit a Complete Application Package may result in delay or rejection of a filed application.
 - a. **Installations Requiring Permitting:** The permit number must be entered on the application.
 - b. **Installations Replacing Existing Natural Gas Equipment:** Customer must submit responses to the Electrification Supplemental Questionnaire as part of the Complete Application Package.
 - c. **Heat Pump Space Heating Installations:** On the Application, the Applicant must certify compliance with both permitting requirements and contractor licensing requirements and enter the Permit Open Date.
- 4 PROOF OF PURCHASE:** A copy of a paid invoice/receipt must be submitted to RCEA as Proof of Purchase. The invoice/receipt must show: the installed Equipment manufacturer and model number, number of units, installed cost, purchase date, indication of full payment made, location of purchase, and installation address. The invoice/receipt must break out the installed cost of the Equipment separate from the cost of any non-related items. Submission of invoices/receipts that don’t meet all requirements will require Applicant to provide additional documentation as requested by RCEA. Invoices/receipts that don’t include the Installation Site Address will require photo documentation (with geocoordinates embedded) of the installed Equipment and nameplate with readable model number. Neither quotes nor estimates are acceptable as Proof of Purchase.

Submission of a contract without an invoice/receipt will require additional documentation of the final conditions including Equipment documentation and cost break out for Equipment. Inability to meet Proof of Purchase requirements or provide additional documentation requested by RCEA will cause the application to be rejected.

- 5 REBATE TERMS:** Applicant understands the rebate amount is determined by the amount listed in the Rebate Catalog at www.redwoodenergy.org on the date RCEA deems submitted application to be a Complete Application Package. Applicant shall repay the full amount of the rebate, together with penalty equal to up to 1.5 times the amount of the rebate to be imposed in RCEA's discretion, in the event RCEA determines at any time that a) the Equipment was never installed at the Installation Site Address identified in the application, b) the installation site address identified in the application does not receive electric service from the Service Agreement ID listed in the application, c) the rebate was procured through intentionally misrepresented facts, or d) the rebate was fraudulently obtained.
- 6 REBATE PAYMENTS:** Rebate Payments will be sent to the Installation Site Address or the Mailing Address for Payment if different from Installation Site Address. Payments will be made payable to the Applicant unless the Applicant has assigned payment to a different party ("Payment Assignment"). Payment Assignment may only be signed by Applicant. When Payment Assignment is executed, payment will be made to identified payee. Rebate payments will be made by check and will be issued within 60 business days following submission of a Complete Application Package as defined in section 3 above. RCEA reserves the right to request a completed and signed IRS Form W-9 before releasing the rebate payment.
- 7 SITE ACCESS AND VERIFICATION:** Applicant will allow, if requested, a representative from RCEA, CPUC, or any RCEA/CPUC-authorized third party reasonable access to the property to verify the installed Equipment. Applicant understands a rebate will not be issued if they refuse to allow verification, when required before rebate approval. The Applicant represents that they have legal control over the site and permission from the property owner or occupant, as applicable, to enter this agreement.
- 8 INSTALLATION:** Equipment must be installed in compliance with all applicable federal, state, and local laws, and manufacturer's specifications, including installation contractor licensing requirements and permitting requirements, as applicable.
 - a. Heat Pump Space Heating Installations:** Contractors performing installations must hold a C-20 or General B license.
- 9 DOUBLE DIPPING:** Applicant may not apply for or receive incentives from any other CPUC-funded energy efficiency program (such as Golden State Rebates or PG&E Rebates) for the Equipment listed in this application. Equipment discounted by a CPUC-funded energy efficiency program at the point of sale is not eligible for rebates through this program.
- 10 CUSTOMER INFORMATION:** RCEA shall keep all provided information confidential, including a) account information, b) contact information, and c) information submitted to Rebate Program. Notwithstanding the foregoing, the CPUC shall be granted access to provided information only as required and permitted by law or regulation. RCEA will not use the name or identifying characteristics of Applicant in advertising sales promotion or other publicity without Applicant's advance written approval.
- 11 CPUC DISCLOSURE AND RIGHTS:** Program funding is made available under the auspices of the California Public Utilities Commission (CPUC) and may be subject to additional CPUC requirements. All Program information and any documentation related to this application or provided by Applicant as a result of this application will be made available to the CPUC upon request.
- 12 NO OBLIGATION:** California consumers are not obligated to purchase any full-fee service or other service not funded by this Program. This Program is funded by California utility ratepayers under the auspices of the CPUC. Los consumidores en California no están obligados a comprar servicios completos o adicionales que no estén cubiertos bajo este programa. Este programa a está financiado por los usuarios de servicios públicos en California bajo la jurisdicción de la Comisión de Servicios Públicos de California.
- 13 WARRANTY AND INDEMNIFICATION:** RCEA is not responsible for costs associated with Equipment installation. RCEA is not responsible for warranties on Equipment purchased. RCEA makes no representation or warranty, and assumes no liability with respect to quality, safety, operational capability, reliability, or any other aspect of design of the measures installed under the Rebate Program and expressly disclaims any such representation of warranty or liability. Applicant agrees to indemnify RCEA against all loss, damages, costs,

and liability arising from any claims related to any Equipment installed and services performed during the installation or maintenance of the Equipment. RCEA shall not be liable to Applicant for any incidental, special, indirect, or consequential damages related to this agreement.

- 14 LIMITATIONS:** Funding is available on a first-come, first-served basis until depleted. Only one rebate will be issued per Equipment installation. Rebate offerings and rebate amounts may change without notice. Residential rebates are available to customers on a residential electric account. Commercial rebates are available to customers on a non-residential electric account. Commercial Heat Pump space heating rebates cannot exceed \$2999 per installation project. The combination of the RCEA rebate and other allowable non-RCEA rebates for which the Applicant applies cannot exceed the installed price of the Equipment, excluding taxes and shipping costs. RCEA further reserves the right to change, modify, or terminate the Rebate Program at any time without liability. Submittal of an application does not guarantee receipt of a rebate. RCEA reserves the right, in its sole discretion, to determine the completeness of an application, to reject any application, to deny a rebate payment after approval to any Applicant deemed by RCEA to be in violation of any term or condition of the Rebate Program, or to deny a rebate payment after approval to any Applicant deemed by RCEA to have intentionally misrepresented information provided with the application. RCEA is not responsible for items lost or destroyed in transit through the mail or electronic medium. RCEA reserves the right to limit the number of products rebated.

Redwood Coast Energy Authority
Attn: Rebate Program
633 3rd St
Eureka, CA 95501



REDWOOD COAST
EnergyAuthority

Rebate Catalog is posted at: www.redwoodenergy.org

Email: Rebates@redwoodenergy.org

Phone: 707-269-1700