



SAMPLE BILL: PAGE 1



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: **1234567891-0**

Statement Date: 06/28/2017

Due Date: 07/17/2017

Service For:

W H VOL FIRE DEPT
446 6TH AVE
TRINIDAD, CA 95570

...

Questions about your bill?

24 hours per day, 7 days per week
Phone: 1-866-743-0335
www.pge.com/MyEnergy

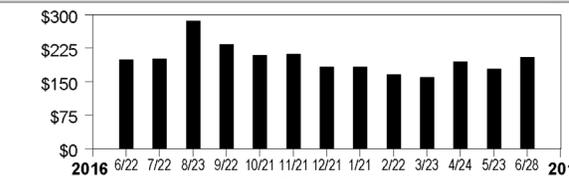
Local Office Address

2555 MYRTLE AVE
EUREKA, CA 95501

Your Account Summary

Amount Due on Previous Statement	\$178.74
Payment(s) Received Since Last Statement	-178.74
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$140.59
REDWOOD COAST ENERGY AUTHORITY Electric Generation Charges	65.32
Total Amount Due by 07/17/2017	\$205.91

Electric Monthly Billing History



Visit www.pge.com/MyEnergy for a detailed bill comparison

Daily Usage Comparison

1 Year Ago	Last Period	Current Period
28.55	25.97	28.94

Electric kWh / Day

- 1

Account Number

This is where you will find your existing PG&E account number.
- 2

PG&E Electric Delivery Charges

This is PG&E's charge for the delivery of electricity to your home or business. It includes transmission, distribution, and a variety of other fees explained in Point 5 (page 2 of your Sample Bill). It does NOT include generation charges if you're an RCEA customer.
- 3

RCEA Electric Generation Charges

This is RCEA's charge for generating the electricity that powers your home or business. This charge replaces PG&E's fee for the same service. These charges are detailed on Page 4 of your Sample Bill.
- 4

Total Amount Due

The total amount due includes ALL of your fees for PG&E gas services and electric delivery, and RCEA electric generation services. You should remit the total amount due on your bill to PG&E, as indicated.

UNDERSTANDING YOUR BILL

SAMPLE BILL: PAGE 2



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1234567891-0
Statement Date: 06/28/2017
Due Date: 07/17/2017

Important Phone Numbers - 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Demand charge: Many non-residential rates include a demand charge. Demand is a measurement of the highest usage of electricity in any single fifteen (or sometimes five) minute period during a monthly billing cycle. Demand is measured in kilowatts (or kW). High demand is usually associated with equipment start-up. By spreading equipment start-ups over a longer period of time, you may be able to lower demand and reduce your demand charges.

Time-of-use electric prices are higher on weekday afternoons and lower at other times of the day. The price you pay also changes by season. Prices are higher in

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

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Your Electric Charges Breakdown

Transmission	\$21.15
Distribution	79.46
Electric Public Purpose Programs	13.99
Nuclear Decommissioning	1.29
DWR Bond Charge	4.77
Competition Transition Charges (CTC)	0.85
Energy Cost Recovery Amount	-0.01
PCIA	19.09
Total Electric Charges	\$140.59

5 Electric Charges Breakdown

This provides a detailed summary of fees for PG&E's Electric Delivery Charges.

UNDERSTANDING YOUR BILL

SAMPLE BILL: PAGE 3



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1234567891-0
 Statement Date: 06/28/2017
 Due Date: 07/17/2017

Details of PG&E Electric Delivery Charges

05/23/2017 - 06/21/2017 (30 billing days)

Service For: 446 6TH AVE
 Service Agreement ID: FIRE HSE
 Rate Schedule: A1X Small General Time-of-Use Service

05/23/2017 - 06/21/2017

Customer Charge	30 days @ \$0.32854	\$9.86
Energy Charges		
Peak	256.331500 kWh @ \$0.26298	67.41
Part Peak	170.781200 kWh @ \$0.23933	40.87
Off Peak	441.034500 kWh @ \$0.21197	93.49
California Climate Credit		-3.04
Generation Credit		-87.09
Power Charge Indifference Adjustment		19.09

Total PG&E Electric Delivery Charges \$140.59

Service Information

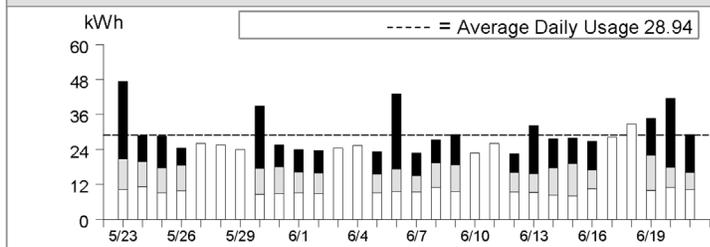
Total Usage 868.147200 kWh
 Serial Z
 Rotating Outage Block 7M

Additional Messages

You received a **California Climate Credit** on your electric bill. Households receive the electric credit twice a year, and small businesses receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.



Electric Usage This Period: 868.147200 kWh, 30 billing days



	Usage	Energy Charges
■ Peak ¹	29.52%	\$67.41
■ Part Peak ²	19.68%	\$40.87
□ Off Peak ³	50.80%	\$93.49

¹Peak: 5/1-10/31 12:00pm-6:00pm, M-F (except Holidays);
²Part Peak: 5/1-10/31 8:30am-12:00pm, 6:00pm-9:30pm, M-F (except Holidays); 11/1-4/30 8:30am-9:30pm, M-F (except Holidays);
³Off Peak: Year Round 9:30pm - 8:30am, M-F (except Holidays); Sat-Sun; Holidays

6 Generation Credit

This is the amount PG&E would have charged you for generation, if you were not an RCEA customer. Because RCEA now provides generation, PG&E credits this amount to your bill.

7 Power Charge Indifference Adjustment

This fee is required by PG&E of all RCEA customers. It is intended to ensure that customers who switch to RCEA pay for energy that PG&E procured on their behalf, prior to their switch.

8 Total PG&E Electric Delivery Charges

This is the sum of PG&E's charges for electric delivery, which matches the charge on the summary page of your bill (page 1 on your Sample Bill).

Your **delivery** and **maintenance** services from PG&E will remain **unchanged.**

UNDERSTANDING YOUR BILL

SAMPLE BILL: PAGE 4

**ENERGY STATEMENT**
www.pge.com/MyEnergy

Account No: 1234567891-0
Statement Date: 06/28/2017
Due Date: 07/17/2017

**Details of REDWOOD COAST ENERGY AUTHORITY
Electric Generation Charges**
05/23/2017 - 06/22/2017 (31 billing days)
Service For: 446 6TH AVE
Service Agreement ID: ESP Customer Number:

05/23/2017 - 06/22/2017

9 Rate Schedule: A-1-B			
GENERATION - OFF PEAK - SUMMER	441.034500 kWh @ \$0.05505		\$24.28
GENERATION - PART PEAK - SUMMER	170.781200 kWh @ \$0.08168		13.95
GENERATION - ON PEAK - SUMMER	256.331500 kWh @ \$0.10469		26.84
	10 NET CHARGES 65.07		
11 Energy Surcharge			0.25
12 Total REDWOOD COAST ENERGY AUTHORITY Electric Generation Charges			\$65.32

For questions regarding charges on this page, please contact:
REDWOOD COAST ENERGY AUTHORITY
633 3RD ST
EUREKA CA 95501
1-800-931-7232

Additional Messages
Thank you for being a valuable customer of the Redwood Coast Energy Authority (RCEA). Established in 2003, RCEA is a locally-governed public agency providing a wide range of energy services to the community. We are now procuring electricity on behalf of Humboldt County residents and businesses to provide greater choice while increasing the use of renewable energy. Electricity from RCEA is delivered to you by PG&E, who remains an essential partner for power distribution, service, and billing. To learn more about RCEA's energy services, please visit RedwoodEnergy.org or call 1-800-931-7232.

PG&E no longer bills you for electric generation.

9 Rate Schedule

This is where you will find your current rate schedule. More information on the various rates can be found at RedwoodEnergy.org.

11 Energy Surcharge

This fee is collected on behalf of the California Energy Commission. It was previously included in PG&E's fees

10 REpower Net Charges

This is the amount charged for electricity generation, before mandatory surcharges.

12 Total RCEA Electric Generation Charges

This is the sum of all electric generation services from RCEA.

CALCULATING YOUR SAVINGS

To calculate your savings, start with #6 (PG&E's Generation Credit), and subtract #7 (PICA), and #10 (REpower total).

$$\begin{array}{r} \text{6} - \text{7} - \text{10} = \text{your savings} \\ 87.09 - 19.09 - 65.07 = \$2.93 \end{array}$$