

REBATE CATALOG

RESIDENTIAL &
COMMERCIAL



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Instructions

Rebate Amount Disclaimer

Rebates are awarded on a first-come, first-serve basis.

Rebate offerings are dependent on available funding and may change at any time.

Rebate awards are determined by the rebate amount listed in the RCEA Rebate Catalog on the date your rebate reservation form or complete application package is received.

Rebate offerings and rebate amounts listed here are valid until 12/31/2024. RCEA expects to launch a new Rebate Catalog with new funding in late January 2025 with similar offerings.

How to Apply for a Rebate

Step One: Confirm Eligibility

Rebates are available to RCEA customers that meet and agree to the [Equipment Rebate Terms and Conditions](#) or [Heat Pump Rebate Terms and Conditions](#) (see [Appendix](#)).

Equipment rebates are available for installed equipment that meets all listed requirements. Please review each rebate listing carefully for all eligibility requirements. To ensure rebate eligibility, please verify that the equipment meets these requirements before purchase.

Installation of Heat Pump space heaters and Heat Pump water heaters requires permitting through your building department. To be eligible for associated rebates, RCEA requires documentation of your permit number on your rebate application. See [Appendix E](#) for more information.

Used or rebuilt equipment is **not** eligible for rebates.

Commercial rebates are only available to customers on a commercial electric rate schedule.

If you have questions about eligibility, please call us at (707) 269-1700 or email rebates@redwoodenergy.org.

Step Two: Complete and Submit an Application Package

Completing an Application Package

An application package must be completed after new equipment is installed¹. A complete application package includes the following:

1. A complete [Equipment Rebate Application Form](#) or [Heat Pump Rebate Application Form](#), submitted online²
 - a. The application form you need to submit will be listed above the table containing your selected rebate
2. A photo or scanned copy of your receipt/invoice showing that the purchase was paid in full and including the following information about the installed equipment:
 - a. Manufacturer
 - b. Model number
 - c. Number of units
 - d. Purchase and/or installation date
 - e. Location of purchase
 - f. Purchase price and/or total installation cost
 - g. Delivery or installation address

If your receipt/invoice does not include all the information listed above, further documentation is required. Please contact RCEA for assistance (see [Appendix F](#))

IF YOU ARE REPLACING NATURAL GAS OR PROPANE EQUIPMENT, THE FOLLOWING DOCUMENTATION IS ALSO REQUIRED AS PART OF A COMPLETE APPLICATION PACKAGE:

3. Proof of replacement (provide one of the following):
 - a. Invoice or work order indicating capping a gas line
 - b. Invoice or work order indicating disposal of old equipment
 - c. Photo of capped gas line
 - d. Photo of gas unit that was replaced

¹ RCEA defines the installation date as the date when the equipment is installed and working correctly.

² If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Submitting an Application Package

To receive a rebate, a complete application package must be submitted to RCEA within **90 days** of equipment installation. RCEA defines the installation date as the date when the equipment is installed and working correctly. Application packages are submitted online (see links below).

- [Equipment Rebate Application Form](#)
- [Heat Pump Rebate Application Form](#)

If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Step Four: Receive Your Rebate

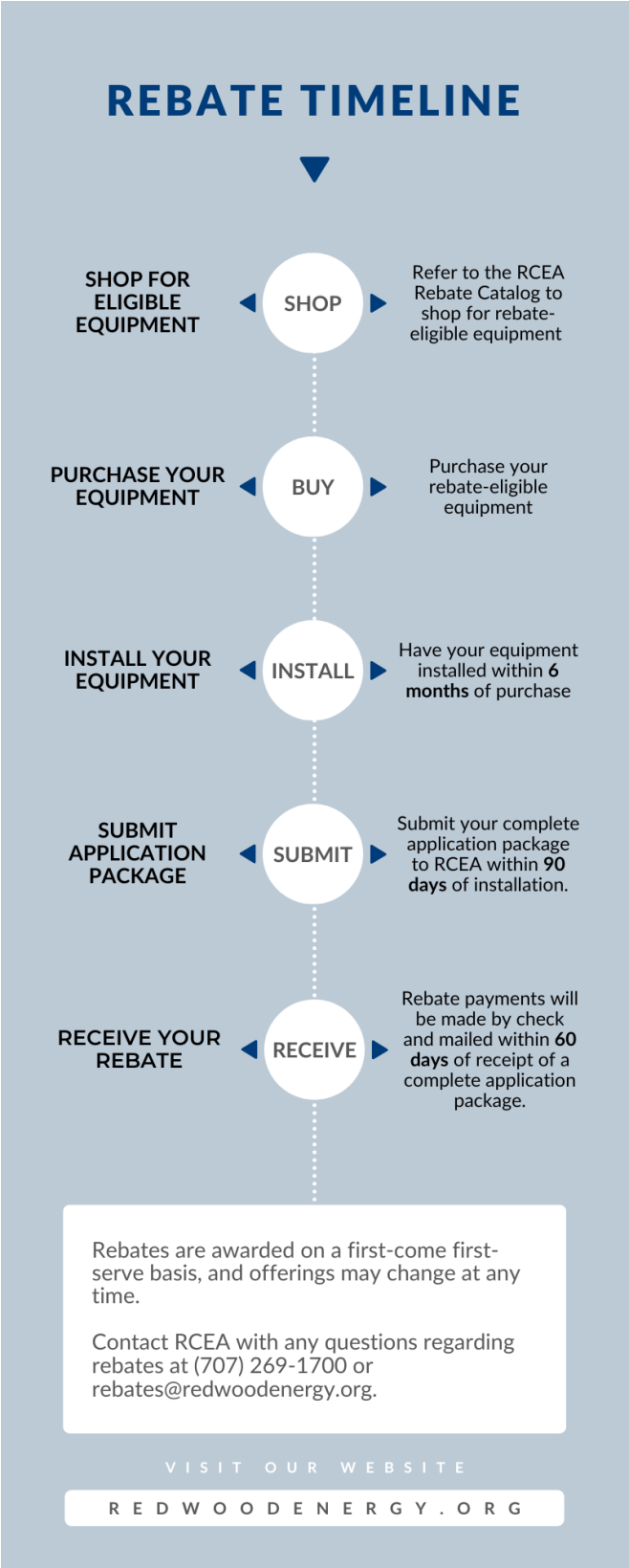
You will receive email confirmation within three (3) business days of submission that your application package was received.

You will be notified of any missing information or documentation required to complete your application package.

You will be notified if your application package is rejected.

Rebate payments will be made by check and mailed within **60 days** following receipt of a complete application package.

Rebate Timeline



A large dark blue circle is centered on the page, overlapping a horizontal line that divides the background into white (top) and light blue (bottom) sections. Two sets of concentric circles are positioned around the main circle: one set in the upper right quadrant and another in the lower left quadrant, both rendered in a light blue color. The text 'EQUIPMENT REBATES' is centered within the dark blue circle in a bold, white, sans-serif font.

EQUIPMENT REBATES

RESIDENTIAL EQUIPMENT



Kitchen

Appliances

To apply for a rebate in the table below, please use the [Equipment Rebate Application Form](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Dishwasher	≤240 kWh Estimated Annual Energy Use (EAEU)	Must be Energy STAR certified Compact or commercial units do not qualify (See Commercial Food Service rebates for commercial dishwashers)	N/A	\$100.00	AP006C
Refrigerator: ENERGY STAR Certified	May have a freezer or not Freezer-only units are NOT eligible	Must replace existing refrigerator Units installed in newly constructed buildings/additions do NOT qualify	N/A	\$50.00	AP001B
Refrigerator: ENERGY STAR Most Efficient	May have a freezer or not Freezer-only units are NOT eligible	Must replace existing refrigerator Units installed in newly constructed buildings/additions do NOT qualify	N/A	\$100.00	AP001AC

Electric Cooking Products

To apply for a rebate in the table below, please use the [Equipment Rebate Application Form](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Electric Range with Electric Resistance Cooktop	Must have 4-5 burners	Must replace & dispose of existing gas equipment	Natural Gas	\$150.00	AP013C
Electric Range with Electric Resistance Cooktop	Must have 4-5 burners	Must replace & dispose of existing gas equipment	Propane	\$150.00	RC001B
Electric Range with Induction Cooktop	Must have 4-5 burners	Must replace & dispose of existing gas equipment	Natural Gas	\$400.00	AP013B
Electric Range with Induction Cooktop	Must have 4-5 burners	Must replace & dispose of existing gas equipment	Propane	\$400.00	AP015B-P
Electric Range with Induction Cooktop	Must have 4-5 burners	Requires existing electric equipment Must dispose of existing equipment	Electric	\$250.00	AP015B
Electric Resistance Wall Oven	N/A	Must replace & dispose of existing gas equipment	Natural Gas	\$200.00	AP013D
Electric Resistance Wall Oven	N/A	Must replace & dispose of existing gas equipment	Propane	\$200.00	RC001A
Induction Cooktop: Built in, No Oven	Must have 4-5 burners	Must replace & dispose of existing gas equipment	Natural Gas	\$250.00	AP013A
Induction Cooktop: Built in, No Oven	Must have 4-5 burners	Must replace & dispose of existing gas equipment	Propane	\$250.00	AP015A-P

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Induction Cooktop: Built in, No Oven	Must have 4-5 burners	Requires existing electric equipment Existing equipment must be disposed of	Electric	\$150.00	AP015A

Laundry

To apply for a rebate in the table below, please use the [Equipment Rebate Application Form](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Equipment	Location	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Coin-Operated Clothes Washer	Multifamily Common Area	Must be ENERGY STAR certified Capacity must be between 1.6-8.0 cubic feet Units may be owned or leased	Only available to multifamily buildings for common use laundry areas Combination washer-dryers and clothes washers with heated drying functionality are not eligible for rebates	Any	\$500.00	AP004E
Combination Washer/Heat Pump Dryer	Multifamily Common Area	Must be a Combination All-in-One Washer/Dryer meeting ENERGY STAR criteria Unit must have a Dryer Combined Energy Factor (CEF) ≥ 4.50	Must replace & dispose of existing washer and gas dryer	Natural Gas	\$550.00	AP014I-C
Combination Washer/Heat Pump Dryer	Single Family or Inside Dwelling Unit	Must be a Combination All-in-One Washer/Dryer meeting ENERGY STAR criteria Unit must have a Dryer Combined Energy Factor (CEF) ≥ 4.50	Must replace & dispose of existing washer and gas dryer	Natural Gas	\$450.00	AP014G-C
Combination Washer/Heat Pump Dryer	Multifamily Common Area	Must be a Combination All-in-One Washer/Dryer meeting ENERGY STAR criteria Unit must have a Dryer Combined Energy Factor (CEF) ≥ 4.50	Must replace & dispose of existing washer and gas dryer	Propane	\$550.00	AP003R-CP
Combination Washer/Heat Pump Dryer	Single Family or Inside Dwelling Unit	Must be a Combination All-in-One Washer/Dryer meeting ENERGY STAR criteria Unit must have a Dryer Combined Energy Factor (CEF) ≥ 4.50	Must replace & dispose of existing washer and gas dryer	Propane	\$450.00	AP003H-CP
Electric Clothes Dryer	Multifamily Common Area	Must be ENERGY STAR certified Can be standard or compact with any voltage	N/A	Natural Gas	\$190.00	AP003O-NG

Equipment	Location	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Electric Clothes Dryer	Single Family or Inside Dwelling Unit	Must be ENERGY STAR certified Can be standard or compact with any voltage	N/A	Natural Gas	\$150.00	AP003A-NG
Electric Clothes Dryer	Multifamily Common Area	Must be ENERGY STAR certified Can be standard or compact with any voltage	N/A	Propane	\$190.00	AP003O-P
Electric Clothes Dryer	Single Family or Inside Dwelling Unit	Must be ENERGY STAR certified Can be standard or compact with any voltage	N/A	Propane	\$150.00	AP003A-P
Electric Clothes Dryer	Multifamily Common Area	Must be ENERGY STAR certified Can be standard or compact with any voltage	N/A	Electric	\$100.00	AP003O
Electric Clothes Dryer	Single Family or Inside Dwelling Unit	Must be ENERGY STAR certified Can be standard or compact with any voltage	N/A	Electric	\$50.00	AP003A
Electric Clothes Washer: Front Loading	Multifamily Common Area	Must be ENERGY STAR certified or meet ENERGY STAR Most Efficient criteria Capacity must be between 2.5-6.0 cubic feet Integrated Modified Energy Factor (IMEF) \geq 2.74 Integrated Water Factor (IWF) \leq 3.2	Combination washer-dryers and clothes washers with heated drying functionality are not eligible for rebates	Electric	\$100.00	AP004B
Electric Clothes Washer: Front Loading	Single Family or Inside Dwelling Unit	Must be ENERGY STAR certified or meet ENERGY STAR Most Efficient criteria Capacity must be between 2.5-6.0 cubic feet Integrated Modified Energy Factor (IMEF) \geq 2.74 Integrated Water Factor (IWF) \leq 3.2	Combination washer-dryers and clothes washers with heated drying functionality are not eligible for rebates	Electric	\$100.00	AP004A
Electric Clothes Washer: Top Loading	Multifamily Common Area	Must be ENERGY STAR certified or meet ENERGY STAR Most Efficient criteria Capacity must be between 2.5-6.0 cubic feet Integrated Modified Energy Factor (IMEF) \geq 2.06 Integrated Water Factor (IWF) \leq 4.3	Combination washer-dryers and clothes washers with heated drying functionality are not eligible for rebates	Electric	\$50.00	AP004H

Equipment	Location	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Electric Clothes Washer: Top Loading	Single Family or Inside Dwelling Unit	Must be ENERGY STAR certified or meet ENERGY STAR Most Efficient criteria Capacity must be between 2.5-6.0 cubic feet Integrated Modified Energy Factor (IMEF) \geq 2.06 Integrated Water Factor (IWF) \leq 4.3	Combination washer-dryers and clothes washers with heated drying functionality are not eligible for rebates	Electric	\$50.00	AP004G
Heat Pump Clothes Dryer	Multifamily Common Area	Must meet ENERGY STAR Most Efficient criteria Can be standard or compact with any voltage	Must replace & dispose of existing gas equipment	Natural Gas	\$450.00	AP014I
Heat Pump Clothes Dryer	Single Family or Inside Dwelling Unit	Must meet ENERGY STAR Most Efficient criteria Can be standard or compact with any voltage	Must replace & dispose of existing gas equipment	Natural Gas	\$350.00	AP014G
Heat Pump Clothes Dryer	Multifamily Common Area	Must meet ENERGY STAR Most Efficient criteria Can be standard or compact with any voltage	Must replace & dispose of existing gas equipment	Propane	\$450.00	AP003R-P
Heat Pump Clothes Dryer	Single Family or Inside Dwelling Unit	Must meet ENERGY STAR Most Efficient criteria Can be standard or compact with any voltage	Must replace & dispose of existing gas equipment	Propane	\$350.00	AP003H-P
Heat Pump Clothes Dryer	Multifamily Common Area	Must meet ENERGY STAR Most Efficient criteria Can be standard or compact with any voltage	N/A	Electric	\$450.00	AP003R-C
Heat Pump Clothes Dryer	Single Family or Inside Dwelling Unit	Must meet ENERGY STAR Most Efficient criteria Can be standard or compact with any voltage	N/A	Electric	\$350.00	AP003H-C

Home Ventilation & Room Air Conditioning/Cleaning

To apply for a rebate in the table below, please use the [Equipment Rebate Application Form](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Equipment	Location	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Room Air Conditioner: ENERGY STAR Basic Tier	N/A	Efficient Room Air Conditioner, 10kBtu	Packaged terminal air conditioners, portable air conditioners, room air conditioner models with electric resistance heat as the primary heat source, and dehumidifiers are not eligible	N/A	\$ 15.00	AP007A
Room Air Conditioner: ENERGY STAR Advanced Tier	N/A	Efficient Room Air Conditioner, 10kBtu, +10%	Packaged terminal air conditioners, portable air conditioners, room air conditioner models with electric resistance heat as the primary heat source, and dehumidifiers are not eligible	N/A	\$ 20.00	AP007B
Room Air Conditioner: ENERGY STAR Connected Tier	N/A	Efficient Room Air Conditioner, 10kBtu, Connected Tier	Packaged terminal air conditioners, portable air conditioners, room air conditioner models with electric resistance heat as the primary heat source, and dehumidifiers are not eligible	N/A	\$ 50.00	AP007C
Heat Recovery Ventilator: Tier 1 High Efficiency	Single Family & Multifamily	≥60% SRE & ≥65% ASRE, and 0.70 W/cfm	HRVs must meet specifications listed in the HVI Certified Product Directory Building must NOT already have an HRV or ERV	N/A	\$1,300.00	HC054B
Heat Recovery Ventilator: Tier 2 Best in Class	Multifamily	≥86% SRE & ≥90% ASRE, and 0.47 W/cfm	HRVs must meet specifications listed in the HVI Certified Product Directory Building must NOT already have an HRV or ERV	N/A	\$1,600.00	HC054C
Heat Recovery Ventilator: Tier 2 Best in Class	Single Family	≥86% SRE & ≥90% ASRE, and 0.56 W/cfm	HRVs must meet specifications listed in the HVI Certified Product Directory Building must NOT already have an HRV or ERV	N/A	\$2,800.00	HC054D
Room Air Cleaners: Tier 1 High Efficiency	Any	Clean Air Delivery Rate (CADR)/Watt = 2.5-3.1 Size (Smoke-Free CADR) ≤150	Must meet the minimum CADR for the size	Any	\$10.00	AP008G

Equipment	Location	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Room Air Cleaners: Tier 1 High Efficiency	Any	Clean Air Delivery Rate (CADR)/Watt > 3.8 Size (Smoke-Free CADR) >150	Must meet the minimum CADR for the size	Any	\$50.00	AP008I
Room Air Cleaners: Tier 2 Best in Class	Any	Clean Air Delivery Rate (CADR)/Watt = 3.8-4.7 Size (Smoke-Free CADR) ≤150	Must meet the minimum CADR for the size	Any	\$20.00	AP008J
Room Air Cleaners: Tier 2 Best in Class	Any	Clean Air Delivery Rate (CADR)/Watt > 5.7 Size (Smoke-Free CADR) >150	Must meet the minimum CADR for the size	Any	\$100.00	AP008L

Pool Heaters

To apply for a rebate in the table below, please use the [Equipment Rebate Application Form](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

Equipment	Location	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Heat Pump Pool Heater	Multifamily Common Area	Must meet minimum Coefficient of Performance (COP) of 5.5 Multi-HP pool heaters are NOT eligible	Must replace gas-fired pool heater	Natural Gas	\$2,000.00	RE005B
Heat Pump Pool Heater	Single Family	Must meet minimum Coefficient of Performance (COP) of 5.5 Multi-HP pool heaters are NOT eligible	Must replace gas-fired pool heater	Natural Gas	\$1,000.00	RE005A
Heat Pump Pool Heater	Multifamily Common Area	Must meet minimum Coefficient of Performance (COP) of 5.5 Multi-HP pool heaters are NOT eligible	Must replace gas-fired pool heater	Propane	\$2,000.00	RC002A
Heat Pump Pool Heater	Single Family	Must meet minimum Coefficient of Performance (COP) of 5.5 Multi-HP pool heaters are NOT eligible	Must replace gas-fired pool heater	Propane	\$1,000.00	RC002B

COMMERCIAL EQUIPMENT



Agriculture

To apply for a rebate in the table below, please use the [Equipment Rebate Application Form](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

All commercial agriculture equipment must be installed in a commercial facility to be eligible for a rebate.

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Efficient Ag Ventilation Fan, 24-26 inch	Minimum CFM/W = 14	Fan must have been tested by Bioenvironmental and Structural Systems Laboratory (BESS Lab) ventilation fan testing facility at the University of Illinois: bess.illinois.edu	Any	\$250.00	PR001A
Efficient Ag Ventilation Fan, 36 inch	Minimum CFM/W = 20.4	Fan must have been tested by Bioenvironmental and Structural Systems Laboratory (BESS Lab) ventilation fan testing facility at the University of Illinois: bess.illinois.edu	Any	\$150.00	PR001B
Efficient Ag Ventilation Fan, 48 inch	Minimum CFM/W = 21.9	Fan must have been tested by Bioenvironmental and Structural Systems Laboratory (BESS Lab) ventilation fan testing facility at the University of Illinois: bess.illinois.edu	Any	\$50.00	PR001C

Food Service

To apply for a rebate in the table below, please use the [Equipment Rebate Application Form](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

All commercial food service equipment must be installed in a commercial facility to be eligible for a rebate.

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Convection Oven, Electric, Full Size	Must be California Energy Commission (CEC) Certified or ENERGY STAR certified commercial equipment	None	Natural Gas	\$1,000.00	FS022B
Convection Oven, Electric, Half Size	Must be California Energy Commission (CEC) Certified or ENERGY STAR certified commercial equipment	None	Natural Gas	\$500.00	FS022A
Dishwasher, Door Type, High Temperature	Must be ENERGY STAR TIER 2 Max Water Consumption (gal/rack) = 0.76 Max Idle Energy Rate (kW) = 0.55	None	Any	\$5,000.00	FS002A
Dishwasher, Door Type, High Temperature	Must be ENERGY STAR TIER 1 Max Water Consumption (gal/rack) = 0.89 Max Idle Energy Rate (kW) = 0.55	None	Any	\$1,000.00	FS002C
Dishwasher, Door Type, Low Temperature Chemical Sanitizing	Must be ENERGY STAR TIER 2 Max Water Consumption (gal/rack) = 1.00 Max Idle Energy Rate (kW) = 0.30	None	Any	\$1,700.00	FS002B
Dishwasher, Door Type, Low Temperature Chemical Sanitizing	Must be ENERGY STAR TIER 1 Max Water Consumption (gal/rack) = 1.18 Max Idle Energy Rate (kW) = 0.30	None	Any	\$250.00	FS002D
Dishwasher, Undercounter, Low Temperature Chemical Sanitizing	Must be ENERGY STAR TIER 1 Max Water Consumption (gal/rack) = 1.19 Max Idle Energy Rate (kW) = 0.25	None	Any	\$1,000.00	FS018C

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Dishwasher, Undercounter, Low Temperature Chemical Sanitizing	Must be ENERGY STAR TIER 2 Max Water Consumption (gal/rack) = 1.01 Max Idle Energy Rate (kW) = 0.25	None	Any	\$800.00	FS018D
Dishwasher, Undercounter, High-Temperature	Must be ENERGY STAR TIER 1 Max Water Consumption (gal/rack) = 0.86 Max Idle Energy Rate (kW) = 0.30	None	Any	\$1,300.00	FS018A
Dishwasher, Undercounter, High-Temperature	Must be ENERGY STAR TIER 2 Max Water Consumption (gal/rack) = 0.73 Max Idle Energy Rate (kW) = 0.30	None	Any	\$1,100.00	FS018B
Fryer, Electric	Must be ENERGY STAR Certified	None	Natural Gas	\$4,000.00	FS021A
Ice Machine, Ice Maker Head, < 300 lbs/day	Must be ENERGY STAR Certified Batch or continuous type ice machine	Entire AHRI-tested ice-making system must be purchased. Remote machines must be purchased with qualifying remote condenser or remote condenser/compressor unit. Water-cooled ice machines are not eligible.	Any	\$200.00	FS006D
Ice Machine, Ice Maker Head, 300 - 799 lbs/day	Must be ENERGY STAR Certified Batch or continuous type ice machine	Entire AHRI-tested ice-making system must be purchased. Remote machines must be purchased with qualifying remote condenser or remote condenser/compressor unit. Water-cooled ice machines are not eligible.	Any	\$300.00	FS006E
Ice Machine, Ice Maker Head, 800 - 1,499 lbs/day	Must be ENERGY STAR Certified Batch or continuous type ice machine	Entire AHRI-tested ice-making system must be purchased. Remote machines must be purchased with qualifying remote condenser or remote condenser/compressor unit. Water-cooled ice machines are not eligible.	Any	\$450.00	FS006F
Ice Machine, Ice Maker Head, ≥ 1,500 lbs/day	Must be ENERGY STAR Certified Batch or continuous type ice machine	Entire AHRI-tested ice-making system must be purchased. Remote machines must be purchased with qualifying remote condenser or remote condenser/compressor unit. Water-cooled ice machines are not eligible.	Any	\$550.00	FS006G

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Ice Machine, Remote Condensing Unit, < 988 lbs/day	Must be ENERGY STAR Certified Batch or continuous type ice machine	Entire AHRI-tested ice-making system must be purchased. Remote machines must be purchased with qualifying remote condenser or remote condenser/compressor unit. Water-cooled ice machines are not eligible.	Any	\$400.00	FS006H
Ice Machine, Remote Condensing Unit, ≥ 988 lbs/day	Must be ENERGY STAR Certified Batch or continuous type ice machine	Entire AHRI-tested ice-making system must be purchased. Remote machines must be purchased with qualifying remote condenser or remote condenser/compressor unit. Water-cooled ice machines are not eligible.	Any	\$550.00	FS006I
Ice Machine, Self Contained, <110 lbs/day	Must be ENERGY STAR Certified Batch or continuous type ice machine	Entire AHRI-tested ice-making system must be purchased. Remote machines must be purchased with qualifying remote condenser or remote condenser/compressor unit. Water-cooled ice machines are not eligible.	Any	\$150.00	FS006A
Ice Machine, Self Contained, 110-119 lbs/day	Must be ENERGY STAR Certified Batch or continuous type ice machine	Entire AHRI-tested ice-making system must be purchased. Remote machines must be purchased with qualifying remote condenser or remote condenser/compressor unit. Water-cooled ice machines are not eligible.	Any	\$200.00	FS006B
Ice Machine, Self Contained, ≥ 200 lbs/day	Must be ENERGY STAR Certified Batch or continuous type ice machine	Entire AHRI-tested ice-making system must be purchased. Remote machines must be purchased with qualifying remote condenser or remote condenser/compressor unit. Water-cooled ice machines are not eligible.	Any	\$250.00	FS006C

Refrigeration

To apply for a rebate in the table below, please use the [Equipment Rebate Application Form](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

All commercial refrigeration equipment must be installed in a commercial facility to be eligible for a rebate.

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Reach-in Freezer, Glass Door, <15 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$70.00	CR018I
Reach-in Freezer, Glass Door, 15 - 29 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$150.00	CR018J
Reach-in Freezer, Glass Door, 30 - 49 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$350.00	CR018K
Reach-in Freezer, Glass Door, >50 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$600.00	CR018L
Reach-in Freezer, Solid Door, <15 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$100.00	CR018M
Reach-in Freezer, Solid Door, 15 - 29 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$450.00	CR018N
Reach-in Freezer, Solid Door, 30 - 49 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$600.00	CR018O

Reach-in Freezer, Solid Door, > 50 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$750.00	CR018P
Reach-in Refrigerator, Glass Door, <15 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$40.00	CR018A
Reach-in Refrigerator, Glass Door, 15 - 29 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$250.00	CR018B
Reach-in Refrigerator, Glass Door, 30 - 49 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$500.00	CR018C
Reach-in Refrigerator, Glass Door, > 50 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$850.00	CR018D
Reach-in Refrigerator, Solid Door, <15 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$200.00	CR018E
Reach-in Refrigerator, Solid Door, 15 - 29 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$250.00	CR018F
Reach-in Refrigerator, Solid Door, 30 - 49 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$300.00	CR018G
Reach-in Refrigerator, Solid Door, > 50 Cubic Ft	Must be ENERGY STAR Certified	Units with remote refrigeration systems do not qualify	Any	\$400.00	CR018H



HEAT PUMP REBATES

RESIDENTIAL HEAT PUMPS



Heat Pump Space Heaters

To apply for a rebate in the table below, please use the [Heat Pump Rebate Application Form](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

All equipment in this section requires a permit to install (see [Appendix E](#)).

If replacing a natural gas or propane heater, you may also qualify for an additional [Electrification Add-On Rebate](#).

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Residential Ductless Heat Pump	SEER ≥ 16 & HSPF ≥ 9.2; cooling capacity < 65kBtu/hr	Permit required (see Appendix E)	Any	\$500 per system & \$150 per ton	HP002
Residential Ductless Heat Pump	SEER2 ≥ 15.2 & HSPF2 ≥ 7.8; cooling capacity < 65kBtu/hr	Permit required (see Appendix E)	Any	\$500 per system & \$150 per ton	HP002
Residential Ducted Heat Pump	SEER ≥ 16 & HSPF ≥ 9.2; cooling capacity < 65kBtu/hr	Permit required (see Appendix E)	Any	\$500 per system & \$150 per ton	HP003
Residential Ducted Heat Pump	SEER2 ≥ 15.2 & HSPF2 ≥ 7.8; cooling capacity < 65kBtu/hr	Permit required (see Appendix E)	Any	\$500 per system & \$150 per ton	HP003
Residential Packaged Terminal Air Pump	EER ≥ 11.17; cooling capacity < 7kBtu/hr	Permit required (see Appendix E)	Any	\$100 per system & \$45 per ton	HP009
Residential Packaged Terminal Air Pump	EER ≥ 10.15; cooling capacity = 7-15kBtu/hr	Permit required (see Appendix E)	Any	\$100 per system & \$45 per ton	HP009

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Residential Packaged Terminal Air Pump	EER ≥ 9.13; cooling capacity > 15kBtu/hr	Permit required (see Appendix E)	Any	\$100 per system & \$45 per ton	HP009
Air-to-Water Heat Pump	Must be on the ENERGY STAR Qualified Products List	Permit required (see Appendix E)	Any	\$500 per system & \$150 per ton	HP014

Heat Pump Space Heater Electrification Add-on Rebate

This rebate may only be claimed in addition to an RCEA-approved Heat Pump Space Heater Rebate. This add-on rebate is available to both residential and commercial customers.

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Heat Pump Space Heater Electrification Add-on	N/A	Heater being replaced must use natural gas or propane Additions and new construction are not eligible	Natural Gas or Propane	\$100.00	HP012

Heat Pump Water Heaters

To apply for a rebate in the table below, please use the [Heat Pump Rebate Application Form](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

All equipment in this section requires a permit to install (see [Appendix E](#)).

If replacing natural gas or propane water heater, you may also qualify for an additional [Electrification Add-On Rebate](#).

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Heat Pump Water Heater	Uniform Energy Factor (UEF) \geq 3.30	Permit required (see Appendix E)	Any	\$600.00	HP001

Heat Pump Water Heater Electrification Add-on Rebate

This rebate may only be claimed in addition to an RCEA-approved Heat Pump Water Heater Rebate. This add-on rebate is available to both residential and commercial customers.

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Heat Pump Water Heater Electrification Add-on	N/A	Heater being replaced must use natural gas or propane Additions and new construction are not eligible	Natural Gas or Propane	\$100.00	HP012

COMMERCIAL HEAT PUMPS



Heat Pump Space Heaters

To apply for a rebate in the table below, please use the [Heat Pump Rebate Application Form](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

All equipment in this section requires installation permits (see [Appendix E](#)).

If replacing a natural gas or propane heater, you may also qualify for an additional [Electrification Add-On Rebate](#).

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Commercial Packaged or Split Heat Pump	Must be IEER-Rated with IEER \geq 14; cooling capacity = 65-134 kBtu/hr	N/A	N/A	\$600 per system & \$200 per ton	HP008
Commercial Packaged or Split Heat Pump	Must be SEER-Rated with SEER \geq 15 & HSPF \geq 8.2; cooling capacity <65 kBtu/hr	N/A	N/A	\$600 per system & \$200 per ton	HP008
Commercial Packaged Terminal Heat Pump	EER \geq 11.17; cooling capacity < 7kBtu/hr	N/A	N/A	\$100 per system & \$45 per ton	HP010
Commercial Packaged Terminal Heat Pump	EER \geq 10.15; cooling capacity = 7-15kBtu/hr	N/A	N/A	\$100 per system & \$45 per ton	HP010
Commercial Packaged Terminal Heat Pump	EER \geq 9.13; cooling capacity > 15kBtu/hr	N/A	N/A	\$100 per system & \$45 per ton	HP010
Air-to-Water Heat Pump	Must be on the ENERGY STAR Qualified Products List	N/A	N/A	\$600 per system & \$250 per ton	HP014

Heat Pump Space Heater Electrification Add-on Rebate

This rebate may only be claimed in addition to an RCEA-approved Heat Pump Space Heater Rebate. This add-on rebate is available to both residential and commercial customers.

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Heat Pump Space Heater Electrification Add-on	N/A	Heater being replaced must use natural gas or propane Additions and new construction are not eligible	Natural Gas or Propane	\$100.00	HP012

Heat Pump Water Heaters

To apply for a rebate in the table below, please use the [Heat Pump Rebate Application Form](#). See [Instructions](#) for more details and other required documentation. If you need assistance with your application, please email RCEA at rebates@redwoodenergy.org or call (707) 269-1700.

All equipment in this section requires installation permits (see [Appendix E](#)).

If replacing a natural gas or propane water heater, you may also qualify for an additional [Electrification Add-On Rebate](#).

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Commercial Heat Pump Water Heater	Uniform Energy Factor (UEF) ≥ 3.30	N/A	N/A	\$600.00	HP007

Heat Pump Water Heater Electrification Add-on Rebate

This rebate may only be claimed in addition to an RCEA-approved Heat Pump Water Heater Rebate. This add-on rebate is available to both residential and commercial customers.

Equipment	Equipment Criteria	Other Criteria	Must Replace Fuel Type	Rebate Amount	Rebate Code
Heat Pump Water Heater Electrification Add-on	N/A	Heater being replaced must use natural gas or propane. Additions and new construction are not eligible.	Natural Gas or Propane	\$100.00	HP012



APPENDIX

Appendix List

[Appendix A](#): Equipment Rebate Terms and Conditions (English)

[Appendix B](#): Equipment Rebate Terms and Conditions (Spanish)

[Appendix C](#): Heat Pump Rebate Terms and Conditions (English)

[Appendix D](#): Heat Pump Rebate Terms and Conditions (Spanish)

[Appendix E](#): Permit Information

[Appendix F](#): RCEA Contact Information

Appendix A: Equipment Rebate Terms and Conditions (English)

REDWOOD COAST ENERGY AUTHORITY (RCEA)

EQUIPMENT REBATE PROGRAM

TERMS AND CONDITIONS version 12/02/2024

- 1 ELIGIBILITY:** Eligibility to participate in the RCEA Equipment Rebate Program (“Rebate Program”) pursuant to this application is conditioned upon the following criteria:
 - a. The Applicant is an existing RCEA Community Choice Energy customer with active electric service to the Service Agreement ID listed on the application.
 - b. The equipment listed under Equipment Information and on the Proof of Purchase (“Equipment”) was installed at the Installation Site Address shown on the application. This Installation Site receives electric service from the Service Agreement ID listed on the application.
 - c. The Equipment was installed within 6 months from date listed on the Proof of Purchase and is fully operational.
 - d. The Equipment is new and meets all eligibility requirements, as identified in the RCEA Equipment Rebate Catalog at www.redwoodenergy.org (“Rebate Catalog”).
 - e. RCEA receives a Complete Application Package within 90 days of the Equipment installation date.
- 2 ENERGY SAVINGS AND EQUIPMENT LIFE:** Applicant understands that incentives are offered for the purpose of providing RCEA and the California Public Utilities Commission (CPUC) reduced energy consumption and/or associated emission reductions over the life of the equipment being installed. If any rebated equipment is removed, disabled, or otherwise discontinued during the rated life of the equipment or within five years from receipt of rebate, whichever is less, the Applicant shall refund a prorated amount of the incentive received based on the percentage of equipment life for which the equipment was not in use.
- 3 APPLICATION:** Applications must be made using the form “Equipment Rebate Application” located at www.redwoodenergy.org. Submissions using expired versions of the application form will be rejected. A complete application (“Complete Application Package”) must include all required information, signature(s), copies of Proof(s) of Purchase, completed “Electrification Supplemental Questionnaire” form (available by request) and supporting documentation (when replacing natural gas or propane equipment), and any additional information or documentation that may be required by RCEA. Applications must be signed by the Applicant. For residential accounts, the Applicant must be the person identified in the RCEA Account Name as it appears on the electric bill. For non-residential accounts, the Applicant must be a person duly authorized to contractually and financially bind the person or organization identified in the RCEA Account Name as it appears on the electric bill, and if requested must provide evidence of such authorization. Assignment of rebate payments to a third party may be made only by the Applicant. RCEA will make a determination in its sole discretion whether a submitted application is complete. Failure to submit a Complete Application Package may result in delay or rejection of a filed application.
- 4 PROOF OF PURCHASE:** A copy of a paid invoice/receipt must be submitted to RCEA as Proof of Purchase. The invoice/receipt must show: the installed equipment manufacturer and model number, number of units, cost, purchase date, location of purchase, and installation address. Submission of invoices/receipts that don’t meet all requirements will require Applicant to provide additional documentation as requested by RCEA. Neither quotes nor estimates are acceptable as Proof of Purchase. Submission of a contract without an invoice/receipt will require additional documentation of final equipment installed and final cost. Inability to meet Proof of Purchase requirements or provide additional documentation requested by RCEA will cause the application to be rejected.
- 5 REBATE TERMS:** Applicant understands the rebate amount is determined by the amount listed in the Rebate Catalog at www.redwoodenergy.org on the date RCEA deems submitted application to be a Complete Application Package. The rebate amount cannot exceed the purchase price of the Equipment, nor can it include taxes or shipping costs. Applicant shall repay the full amount of the rebate, together with penalty equal to up to 1.5 times the amount of the rebate to be imposed in RCEA’s discretion, in the event RCEA determines at any time that (a) the Equipment was never installed at the Installation Site Address identified in the application, (b) the installation site address identified in the application does not receive electric service from the Service Agreement ID listed in the application, (c) the rebate was procured through intentionally misrepresented facts, or (d) the rebate was fraudulently obtained.

- 6 REBATE PAYMENTS:** Rebate Payments will be sent to the Installation Site Address or the Mailing Address for Payment if different from Installation Site Address. Payments will be made payable to the RCEA Account Name unless the Applicant has assigned payment to a different party (“Payment Assignment”). Payment Assignment must be signed by Applicant. When Payment Assignment is executed, payment will be made to identified payee. Rebate payments will be made by check and will be issued within 60 business days following submission of a Complete Application Package as defined in section 3 above. RCEA reserves the right to request a completed and signed IRS Form W-9 before releasing the rebate payment.
- 7 SITE ACCESS AND VERIFICATION:** Applicant will allow, if requested, a representative from RCEA, CPUC, or any RCEA/CPUC-authorized third party reasonable access to the property to verify the installed equipment. Applicant understands a rebate will not be issued if they refuse to allow verification, when required before rebate approval. The Applicant represents that they have legal control over the site and permission from the property owner or occupant, as applicable, to enter this agreement.
- 8 INSTALLATION:** Equipment must be installed in compliance with all applicable federal, state, and local laws, and manufacturer’s specifications, including installation contractor licensing requirements and permitting requirements, as applicable.
- 9 CUSTOMER INFORMATION:** RCEA shall keep all provided information confidential, including a) account information, b) contact information, and c) information submitted to Rebate Program. Notwithstanding the foregoing, the CPUC shall be granted access to provided information only as required and permitted by law or regulation. RCEA will not use the name or identifying characteristics of Applicant in advertising sales promotion or other publicity without Applicant’s advance written approval.
- 10 FUNDING:** Rebate Program funding is provided by RCEA Community Choice Energy customers and administered by RCEA.
- 11 WARRANTY AND INDEMNIFICATION:** RCEA is not responsible for warranties on equipment purchased. RCEA makes no representation or warranty, and assumes no liability with respect to quality, safety, operational capability, reliability, or any other aspect of design of the measures installed under the rebate program and expressly disclaims any such representation of warranty or liability. Applicant agrees to indemnify RCEA against all loss, damages, costs, and liability arising from any claims related to any claims related to any equipment installed and services performed during the installation or maintenance of the equipment. RCEA shall not be liable to Applicant for any incidental, special, indirect, or consequential damages related to this agreement.
- 12 LIMITATIONS:** Funding is available on a first-come, first-served basis until depleted. Rebate offerings and rebate amounts may change without notice. RCEA further reserves the right to change, modify, or terminate the rebate program at any time without liability. Submittal of an application does not guarantee receipt of a rebate. RCEA reserves the right, in its sole discretion, to determine the completeness of an application, to reject any application, to deny a rebate payment after approval to any Applicant deemed by RCEA to be in violation of any term or condition of the Rebate Program, or to deny a rebate payment after approval to any Applicant deemed by RCEA to have intentionally misrepresented information provided with the application. Applications without a completed Electrification Supplemental Questionnaire form and supporting documentation are not eligible for Equipment Electrification Rebates. RCEA is not responsible for items lost or destroyed in transit through the mail or electronic medium. RCEA reserves the right to limit the number of products rebated. Equipment Rebates and Heat Pump Rebates combined cannot exceed \$3000 for residential customers or \$5000 for commercial customers in any calendar year for the same site address.

Redwood Coast Energy Authority
Attn: Equipment Rebate Program
633 3rd St
Eureka, CA 95501



Email: Rebates@redwoodenergy.org
Phone: 707-269-1700

Appendix B: Equipment Rebate Terms and Conditions (Spanish)

REDWOOD COAST ENERGY AUTHORITY (RCEA)
PROGRAMA DE REEMBOLSO DE EQUIPO
TERMINOS Y CONDICIONES versión 12/02/2024

- 1 ELIGIBILIDAD:** La elegibilidad para participar en el Programa de Reembolso de Equipo de RCEA (“Programa de Reembolso”) de conformidad con esta solicitud está condicionada a los siguientes criterios:
 - a. El Solicitante es un cliente existente de RCEA Community Choice Energy con servicio eléctrico activo según el ID de Acuerdo de Servicio que figura en la solicitud.
 - b. El equipo enumerado en Información del Equipo y en el Comprobante de Compra (“Equipo”) se instaló en la Dirección del Sitio de Instalación que se muestra en la solicitud. Este Sitio de Instalación recibe servicio eléctrico del ID del Acuerdo de Servicio que figura en la solicitud.
 - c. El Equipo se instaló dentro de los 6 meses siguientes a la fecha indicada en el Comprobante de Compra y está en pleno funcionamiento.
 - d. El Equipo es nuevo y cumple con todos los requisitos de elegibilidad, como se identifica en el Catálogo de Reembolsos de Equipo de RCEA en www.redwoodenergy.org (“Catálogo de Reembolsos”).
 - e. RCEA recibe un Paquete de Solicitud Completo dentro de los 90 días posteriores a la fecha de instalación del Equipo.
- 2 AHORRO DE ENERGÍA Y VIDA ÚTIL DEL EQUIPO:** El Solicitante entiende que los incentivos se ofrecen con el fin de proporcionar a RCEA y a la Comisión de Servicios Públicos de California (CPUC) un menor consumo de energía y/o reducciones de emisiones asociadas durante la vida útil del equipo que se está instalando. Si algún equipo con reembolso se retira, se desactiva o se interrumpe de otro modo durante la vida útil nominal del equipo o dentro de los cinco años posteriores a la recepción del reembolso, lo que sea menor, el Solicitante deberá reembolsar una cantidad prorrateada del incentivo recibido en función del porcentaje de la vida útil del equipo durante el cual el equipo no estuvo en uso.
- 3 SOLICITUD:** Las solicitudes deben realizarse utilizando el formulario “Solicitud de Reembolso de Equipo” ubicado en www.redwoodenergy.org. Se rechazarán los envíos que utilicen versiones caducadas del formulario de solicitud. Una solicitud completa (“Paquete de Solicitud Completo”) debe incluir toda la información requerida, firmas, copias de los comprobantes de compra, el formulario “Cuestionario Complementario de Electrificación” completo y los documentos de respaldo (al reemplazar equipos de gas natural o propano) y cualquier información o documentación adicional que pueda requerir RCEA. Las solicitudes deben estar firmadas por el Solicitante. Para cuentas residenciales, el Solicitante debe ser la persona identificada en el Nombre de la Cuenta RCEA tal como aparece en la factura de electricidad. Para cuentas no residenciales, el Solicitante debe ser una persona debidamente autorizada para vincular contractual y financieramente a la persona u organización identificada en el Nombre de la Cuenta RCEA tal como aparece en la factura de electricidad y, si se le solicita, debe proporcionar evidencia de dicha autorización. La cesión de pagos de reembolsos a un tercero podrá ser realizada únicamente por el Solicitante. RCEA tomará una determinación, a su entera discreción, si una solicitud enviada está completa. No enviar un Paquete de Solicitud Completo puede resultar en un retraso o rechazo de una solicitud presentada.
- 4 PRUEBA DE COMPRA:** Se debe enviar una copia de una factura/recibo pagado a RCEA como Prueba de Compra. La factura/recibo debe mostrar: el fabricante del equipo instalado y el número de modelo, número de unidades, costo, fecha de compra, lugar de compra y dirección de instalación. La presentación de facturas/recibos que no cumplan con todos los requisitos requerirá que el Solicitante proporcione documentación adicional según lo solicite RCEA. No se aceptan cotizaciones ni estimaciones como prueba de compra. La presentación de un contrato sin factura/recibo requerirá documentación adicional del equipo final instalado y el costo final. La imposibilidad de cumplir con los requisitos de la Prueba de Compra o de proporcionar la documentación adicional solicitada por RCEA provocará que se rechace la solicitud.
- 5 TÉRMINOS DE REEMBOLSO:** El Solicitante entiende que el monto del reembolso está determinado por el monto que figura en el Catálogo de Reembolsos en www.redwoodenergy.org en la fecha en que RCEA considera que la solicitud presentada es un Paquete de Solicitud Completo. El monto del reembolso no puede exceder el precio de compra del Equipo, ni puede incluir impuestos ni costos de envío. El Solicitante deberá reembolsar el monto total del reembolso, junto con una multa equivalente a hasta 1.5 veces el monto del reembolso que se impondrá a discreción de la RCEA, en caso de que la RCEA determine en cualquier momento que (a) el Equipo nunca se instaló en el Dirección del Sitio de Instalación identificada en la solicitud, (b) la dirección del sitio de instalación identificada en la solicitud no recibe servicio eléctrico del ID del Acuerdo de Servicio que figura en la solicitud, (c) el reembolso se obtuvo mediante hechos intencionalmente tergiversados, o (d) el reembolso se obtuvo de manera fraudulenta.
- 6 PAGOS DE REEMBOLSOS:** Los Pagos de Reembolso se enviarán a la Dirección del Sitio de Instalación o a la Dirección Postal para Pago si es diferente de la Dirección del Sitio de Instalación. Los Pagos se realizarán a nombre

del Nombre de la Cuenta RCEA a menos que el Solicitante haya asignado el pago a una parte diferente ("Asignación de Pago"). La Asignación de Pago debe estar firmada por el Solicitante. Cuando se ejecute la Asignación de Pago, el pago se realizará al beneficiario identificado. Los pagos de reembolso se realizarán mediante cheque y se emitirán dentro de los 60 días hábiles posteriores a la presentación de un Paquete de Solicitud Completo, como se define en la sección 3 anterior. RCEA se reserva el derecho de solicitar un formulario W-9 del IRS completo y firmado antes de liberar el pago del reembolso.

- 7 ACCESO Y VERIFICACIÓN DEL SITIO:** El Solicitante permitirá, si se le solicita, que un representante de RCEA, CPUC o cualquier tercero autorizado por RCEA/CPUC tenga acceso razonable a la propiedad para verificar el equipo instalado. El Solicitante entiende que no se emitirá un reembolso si se niega a permitir la verificación, cuando sea necesaria antes de la aprobación del reembolso. El Solicitante declara que tiene control legal sobre el sitio y permiso del propietario u ocupante, según corresponda, para celebrar este acuerdo.
- 8 INSTALACIÓN:** El Equipo debe instalarse de conformidad con todas las leyes federales, estatales y locales aplicables, así como con las especificaciones del fabricante, incluidos los requisitos de licencia y permisos del contratista de instalación, según corresponda.
- 9 INFORMACIÓN DEL CLIENTE:** RCEA mantendrá confidencial toda la información proporcionada, incluida a) información de la cuenta, b) información de contacto y c) información enviada al Programa de Reembolso. Sin perjuicio de lo anterior, a la CPUC se le otorgará acceso a la información proporcionada solo según lo requiera y permita la ley o el reglamento. RCEA no utilizará el nombre ni las características de identificación del Solicitante en publicidad, promoción de ventas u otra publicidad sin la aprobación previa por escrito del Solicitante.
- 10 FINANCIACIÓN:** La financiación del Programa de Reembolso es proporcionada por los clientes de RCEA Community Choice Energy y administrada por RCEA.
- 11 GARANTÍA E INDEMNIZACIÓN:** RCEA no es responsable de las garantías de los equipos adquiridos. RCEA no hace ninguna representación ni garantía, y no asume ninguna responsabilidad con respecto a la calidad, seguridad, capacidad operativa, confiabilidad o cualquier otro aspecto del diseño de las medidas instaladas bajo el programa de reembolso y renuncia expresamente a cualquier representación de garantía o responsabilidad. El Solicitante acepta indemnizar a RCEA contra toda pérdida, daño, costo y responsabilidad que surja de cualquier reclamo relacionado con cualquier equipo instalado y servicios realizados durante la instalación o mantenimiento del equipo. RCEA no será responsable ante el Solicitante por ningún daño incidental, especial, indirecto o consecuente relacionado con este acuerdo.
- 12 LIMITACIONES:** Los fondos están disponibles por orden de llegada hasta que se agoten. Las ofertas de reembolso y los montos de los reembolsos pueden cambiar sin previo aviso. RCEA además se reserva el derecho de cambiar, modificar o cancelar el programa de reembolso en cualquier momento sin responsabilidad. La presentación de una solicitud no garantiza la recepción de un reembolso. RCEA se reserva el derecho, a su entera discreción, de determinar si una solicitud está completa, rechazar cualquier solicitud, negar un pago de reembolso después de la aprobación a cualquier Solicitante que RCEA considere que viola cualquier término o condición del Programa de Reembolso, o negar un pago de reembolso después de la aprobación a cualquier Solicitante que RCEA considere que ha tergiversado intencionalmente la información proporcionada con la solicitud. Las solicitudes sin un formulario de Cuestionario Complementario de Electrificación completo y la documentación de respaldo no son elegibles para Reembolsos por Electrificación de Equipos. RCEA no es responsable de los artículos perdidos o destruidos en tránsito por correo o medio electrónico. RCEA se reserva el derecho de limitar el número de productos reembolsados. Los Reembolsos de Equipo y los Reembolsos de Bombas de Calor combinados no pueden exceder \$3000 para clientes residenciales o \$5000 para clientes comerciales en cualquier año calendario para la misma dirección del sitio.

Redwood Coast Energy Authority
Attn: Equipment Rebate Program
633 3rd St
Eureka, CA 95501



Email: Rebates@redwoodenergy.org
Teléfono: 707-269-1700

Appendix C: Heat Pump Rebate Terms and Conditions (English)

REDWOOD COAST ENERGY AUTHORITY (RCEA)
HEAT PUMP REBATE PROGRAM
TERMS AND CONDITIONS version 12/02/2024

- 1 ELIGIBILITY:** Eligibility to participate in the RCEA Heat Pump Rebate Program (“Rebate Program”) pursuant to this application is conditioned upon the following criteria:
 - a. The Applicant is an existing RCEA Community Choice Energy customer with active electric service to the Service Agreement ID listed on the application.
 - b. The equipment listed under Heat Pump Water Heater Information, Heat Pump Space Heater Information, and on the Proof of Purchase (“Equipment”) was installed at the Installation Site Address shown on the application. This Installation Site receives electric service from the Service Agreement ID listed on the application.
 - c. The Equipment was installed within 6 months from date listed on the Proof of Purchase and is fully operational.
 - d. The Equipment is new and meets all eligibility requirements, as identified in the RCEA Heat Pump Rebate Catalog at www.redwoodenergy.org (“Rebate Catalog”).
 - e. RCEA receives a Complete Application Package within 90 days of the Equipment installation date.

- 2 ENERGY SAVINGS AND EQUIPMENT LIFE:** Applicant understands that incentives are offered for the purpose of providing RCEA and the California Public Utilities Commission (CPUC) reduced energy consumption and/or associated emission reductions over the life of the equipment being installed. If any rebated equipment is removed, disabled, or otherwise discontinued during the rated life of the equipment or within five years from receipt of rebate, whichever is less, the Applicant shall refund a prorated amount of the incentive received based on the percentage of equipment life for which the equipment was not in use.

- 3 APPLICATION:** Applications must be made using the form “Heat Pump Rebate Application” located at www.redwoodenergy.org. Submissions using expired versions of the application form will be rejected. A complete application (“Complete Application Package”) must include all required information, signature(s), copies of Proof(s) of Purchase, completed “Electrification Supplemental Questionnaire” form (available by request) and supporting documentation (when replacing natural gas or propane equipment), and any additional information or documentation that may be required by RCEA. Applications must be signed by the Applicant. For residential accounts, the Applicant must be the person identified in the RCEA Account Name as it appears on the electric bill. For non-residential accounts, the Applicant must be a person duly authorized to contractually and financially bind the person or organization identified in the RCEA Account Name as it appears on the electric bill, and if requested must provide evidence of such authorization. Assignment of rebate payments to a third party may be made only by the Applicant. RCEA will make a determination in its sole discretion whether a submitted application is complete. Failure to submit a Complete Application Package may result in delay or rejection of a filed application.

- 4 PROOF OF PURCHASE:** A copy of a paid invoice/receipt must be submitted to RCEA as Proof of Purchase. The invoice/receipt must show: the installed equipment manufacturer and model number, number of units, cost, purchase date, location of purchase, and installation address. Submission of invoices/receipts that don’t meet all requirements will require Applicant to provide additional documentation as requested by RCEA. Neither quotes nor estimates are acceptable as Proof of Purchase. Submission of a contract without an invoice/receipt will require additional documentation of final equipment installed and final cost. Inability to meet Proof of Purchase requirements or provide additional documentation requested by RCEA will cause the application to be rejected.

- 5 REBATE TERMS:** Applicant understands the rebate amount is determined by the amount listed in the Rebate Catalog at www.redwoodenergy.org on the date RCEA deems submitted application to be a Complete Application Package. The rebate amount cannot exceed the purchase price of the Equipment, nor can it include taxes or shipping costs. Applicant shall repay the full amount of the rebate, together with penalty equal to up to 1.5 times the amount of the rebate to be imposed in RCEA’s discretion, in the event RCEA determines at any time that (a) the Equipment was never installed at the Installation Site Address identified in the application, (b) the installation site address identified in the application does not receive electric service from the Service Agreement ID listed in the application, (c) the rebate was procured through intentionally misrepresented facts, or (d) the rebate was fraudulently obtained.

- 6 REBATE PAYMENTS:** Rebate Payments will be sent to the Installation Site Address or the Mailing Address for Payment if different from Installation Site Address. Payments will be made payable to the RCEA Account Name unless the Applicant has assigned payment to a different party ("Payment Assignment"). Payment Assignment must be signed by Applicant. When Payment Assignment is executed, payment will be made to identified payee. Rebate payments will be made by check and will be issued within 60 business days following submission of a Complete Application Package as defined in section 3 above. RCEA reserves the right to request a completed and signed IRS Form W-9 before releasing the rebate payment.
- 7 SITE ACCESS AND VERIFICATION:** Applicant will allow, if requested, a representative from RCEA, CPUC, or any RCEA/CPUC-authorized third party reasonable access to the property to verify the installed equipment. Applicant understands a rebate will not be issued if they refuse to allow verification, when required before rebate approval. The Applicant represents that they have legal control over the site and permission from the property owner or occupant, as applicable, to enter this agreement.
- 8 INSTALLATION:** Equipment must be installed in compliance with all applicable federal, state, and local laws, and manufacturer's specifications, including installation contractor licensing requirements and permitting requirements, as applicable.
- 9 CUSTOMER INFORMATION:** RCEA shall keep all provided information confidential, including a) account information, b) contact information, and c) information submitted to Rebate Program. Notwithstanding the foregoing, the CPUC shall be granted access to provided information only as required and permitted by law or regulation. RCEA will not use the name or identifying characteristics of Applicant in advertising sales promotion or other publicity without Applicant's advance written approval.
- 10 FUNDING:** Rebate Program funding is provided by RCEA Community Choice Energy customers and administered by RCEA.
- 11 WARRANTY AND INDEMNIFICATION:** RCEA is not responsible for warranties on equipment purchased. RCEA makes no representation or warranty, and assumes no liability with respect to quality, safety, operational capability, reliability, or any other aspect of design of the measures installed under the rebate program and expressly disclaims any such representation of warranty or liability. Applicant agrees to indemnify RCEA against all loss, damages, costs, and liability arising from any claims related to any equipment installed and services performed during the installation or maintenance of the equipment. RCEA shall not be liable to Applicant for any incidental, special, indirect, or consequential damages related to this agreement.
- 12 LIMITATIONS:** Funding is available on a first-come, first-served basis until depleted. Rebate offerings and rebate amounts may change without notice. RCEA further reserves the right to change, modify, or terminate the rebate program at any time without liability. Submittal of an application does not guarantee receipt of a rebate. RCEA reserves the right, in its sole discretion, to determine the completeness of an application, to reject any application, to deny a rebate payment after approval to any Applicant deemed by RCEA to be in violation of any term or condition of the Rebate Program, or to deny a rebate payment after approval to any Applicant deemed by RCEA to have intentionally misrepresented information provided with the application. Applications without a completed Electrification Supplemental Questionnaire form and supporting documentation are not eligible for Electrification Add-On Rebates. RCEA is not responsible for items lost or destroyed in transit through the mail or electronic medium. RCEA reserves the right to limit the number of products rebated. Equipment Rebates and Heat Pump Rebates combined cannot exceed \$3000 for residential customers or \$5000 for commercial customers in any calendar year for the same site address.

Redwood Coast Energy Authority
Attn: Heat Pump Rebate Program
633 3rd St
Eureka, CA 95501



REDWOOD COAST
EnergyAuthority

Email: Rebates@redwoodenergy.org
Phone: 707-269-1700

Appendix D: Heat Pump Rebate Terms and Conditions (Spanish)

REDWOOD COAST ENERGY AUTHORITY (RCEA)
PROGRAMA DE REEMBOLSO DE BOMBAS DE CALOR

TERMINOS Y CONDICIONES versión 12/02/2024

- 1 ELIGIBILIDAD:** La elegibilidad para participar en el Programa de Reembolso de Bombas de Calor de RCEA (“Programa de Reembolso”) de conformidad con esta solicitud está condicionada a los siguientes criterios:
 - a. El Solicitante es un cliente existente de RCEA Community Choice Energy con servicio eléctrico activo según el ID de Acuerdo de Servicio que figura en la solicitud.
 - b. El equipo enumerado en Información del Calentador de Agua con Bomba de Calor, Información del Calefactor de Espacio con Bomba de Calor, y en el Comprobante de Compra (“Equipo”) se instaló en la Dirección del Sitio de Instalación que se muestra en la solicitud. Este Sitio de Instalación recibe servicio eléctrico del ID del Acuerdo de Servicio que figura en la solicitud.
 - c. El Equipo se instaló dentro de los 6 meses siguientes a la fecha indicada en el Comprobante de Compra y está en pleno funcionamiento.
 - d. El Equipo es nuevo y cumple con todos los requisitos de elegibilidad, como se identifica en el Catálogo de Reembolsos de Bomba de Calor de RCEA en www.redwoodenergy.org (“Catálogo de Reembolsos”).
 - e. RCEA recibe un Paquete de Solicitud Completo dentro de los 90 días posteriores a la fecha de instalación del Equipo.
- 2 AHORRO DE ENERGÍA Y VIDA ÚTIL DEL EQUIPO:** El Solicitante entiende que los incentivos se ofrecen con el fin de proporcionar a RCEA y a la Comisión de Servicios Públicos de California (CPUC) un menor consumo de energía y/o reducciones de emisiones asociadas durante la vida útil del equipo que se está instalando. Si algún equipo con reembolso se retira, se desactiva o se interrumpe de otro modo durante la vida útil nominal del equipo o dentro de los cinco años posteriores a la recepción del reembolso, lo que sea menor, el Solicitante deberá reembolsar una cantidad prorrateada del incentivo recibido en función del porcentaje de la vida útil del equipo durante el cual el equipo no estuvo en uso.
- 3 SOLICITUD:** Las solicitudes deben realizarse utilizando el formulario “Solicitud de Reembolso de Bomba de Calor” ubicado en www.redwoodenergy.org. Se rechazarán los envíos que utilicen versiones caducadas del formulario de solicitud. Una solicitud completa (“Paquete de Solicitud Completo”) debe incluir toda la información requerida, firmas, copias de los comprobantes de compra, el formulario “Cuestionario Complementario de Electrificación” completo y los documentos de respaldo (al reemplazar equipos de gas natural o propano) y cualquier información o documentación adicional que pueda requerir RCEA. Las solicitudes deben estar firmadas por el Solicitante. Para cuentas residenciales, el Solicitante debe ser la persona identificada en el Nombre de la Cuenta RCEA tal como aparece en la factura de electricidad. Para cuentas no residenciales, el Solicitante debe ser una persona debidamente autorizada para vincular contractual y financieramente a la persona u organización identificada en el Nombre de la Cuenta RCEA tal como aparece en la factura de electricidad y, si se le solicita, debe proporcionar evidencia de dicha autorización. La cesión de pagos de reembolsos a un tercero podrá ser realizada únicamente por el Solicitante. RCEA tomará una determinación, a su entera discreción, si una solicitud enviada está completa. No enviar un Paquete de Solicitud Completo puede resultar en un retraso o rechazo de una solicitud presentada.
- 4 PRUEBA DE COMPRA:** Se debe enviar una copia de una factura/recibo pagado a RCEA como Prueba de Compra. La factura/recibo debe mostrar: el fabricante del equipo instalado y el número de modelo, número de unidades, costo, fecha de compra, lugar de compra y dirección de instalación. La presentación de facturas/recibos que no cumplan con todos los requisitos requerirá que el Solicitante proporcione documentación adicional según lo solicite RCEA. No se aceptan cotizaciones ni estimaciones como prueba de compra. La presentación de un contrato sin factura/recibo requerirá documentación adicional del equipo final instalado y el costo final. La imposibilidad de cumplir con los requisitos de la Prueba de Compra o de proporcionar la documentación adicional solicitada por RCEA provocará que se rechace la solicitud.
- 5 TÉRMINOS DE REEMBOLSO:** El Solicitante entiende que el monto del reembolso está determinado por el monto que figura en el Catálogo de Reembolsos en www.redwoodenergy.org en la fecha en que RCEA considera que la solicitud presentada es un Paquete de Solicitud Completo. El monto del reembolso no puede exceder el precio de compra del Equipo, ni puede incluir impuestos ni costos de envío. El Solicitante deberá reembolsar el monto total del reembolso, junto con una multa equivalente a hasta 1.5 veces el monto del reembolso que se impondrá a discreción de la RCEA, en caso de que la RCEA determine en cualquier momento que (a) el Equipo nunca se instaló en el Dirección del Sitio de Instalación identificada en la solicitud, (b) la dirección del sitio de instalación identificada en la solicitud no recibe servicio eléctrico del ID del Acuerdo de Servicio que figura en la solicitud, (c) el reembolso se obtuvo mediante hechos intencionalmente tergiversados, o (d) el reembolso se obtuvo de manera fraudulenta.
- 6 PAGOS DE REEMBOLSOS:** Los Pagos de Reembolso se enviarán a la Dirección del Sitio de Instalación o a la

Dirección Postal para Pago si es diferente de la Dirección del Sitio de Instalación. Los Pagos se realizarán a nombre del Nombre de la Cuenta RCEA a menos que el Solicitante haya asignado el pago a una parte diferente ("Asignación de Pago"). La Asignación de Pago debe estar firmada por el Solicitante. Cuando se ejecute la Asignación de Pago, el pago se realizará al beneficiario identificado. Los pagos de reembolso se realizarán mediante cheque y se emitirán dentro de los 60 días hábiles posteriores a la presentación de un Paquete de Solicitud Completo, como se define en la sección 3 anterior. RCEA se reserva el derecho de solicitar un formulario W-9 del IRS completo y firmado antes de liberar el pago del reembolso.

- 7 ACCESO Y VERIFICACIÓN DEL SITIO:** El Solicitante permitirá, si se le solicita, que un representante de RCEA, CPUC o cualquier tercero autorizado por RCEA/CPUC tenga acceso razonable a la propiedad para verificar el equipo instalado. El Solicitante entiende que no se emitirá un reembolso si se niega a permitir la verificación, cuando sea necesaria antes de la aprobación del reembolso. El Solicitante declara que tiene control legal sobre el sitio y permiso del propietario u ocupante, según corresponda, para celebrar este acuerdo.
- 8 INSTALACIÓN:** El Equipo debe instalarse de conformidad con todas las leyes federales, estatales y locales aplicables, así como con las especificaciones del fabricante, incluidos los requisitos de licencia y permisos del contratista de instalación, según corresponda.
- 9 INFORMACIÓN DEL CLIENTE:** RCEA mantendrá confidencial toda la información proporcionada, incluida a) información de la cuenta, b) información de contacto y c) información enviada al Programa de Reembolso. Sin perjuicio de lo anterior, a la CPUC se le otorgará acceso a la información proporcionada solo según lo requiera y permita la ley o el reglamento. RCEA no utilizará el nombre ni las características de identificación del Solicitante en publicidad, promoción de ventas u otra publicidad sin la aprobación previa por escrito del Solicitante.
- 10 FINANCIACIÓN:** La financiación del Programa de Reembolso es proporcionada por los clientes de RCEA Community Choice Energy y administrada por RCEA.
- 11 GARANTÍA E INDEMNIZACIÓN:** RCEA no es responsable de las garantías de los equipos adquiridos. RCEA no hace ninguna representación ni garantía, y no asume ninguna responsabilidad con respecto a la calidad, seguridad, capacidad operativa, confiabilidad o cualquier otro aspecto del diseño de las medidas instaladas bajo el programa de reembolso y renuncia expresamente a cualquier representación de garantía o responsabilidad. El Solicitante acepta indemnizar a RCEA contra toda pérdida, daño, costo y responsabilidad que surja de cualquier reclamo relacionado con cualquier equipo instalado y servicios realizados durante la instalación o mantenimiento del equipo. RCEA no será responsable ante el Solicitante por ningún daño incidental, especial, indirecto o consecuente relacionado con este acuerdo.
- 12 LIMITACIONES:** Los fondos están disponibles por orden de llegada hasta que se agoten. Las ofertas de reembolso y los montos de los reembolsos pueden cambiar sin previo aviso. RCEA además se reserva el derecho de cambiar, modificar o cancelar el programa de reembolso en cualquier momento sin responsabilidad. La presentación de una solicitud no garantiza la recepción de un reembolso. RCEA se reserva el derecho, a su entera discreción, de determinar si una solicitud está completa, rechazar cualquier solicitud, negar un pago de reembolso después de la aprobación a cualquier Solicitante que RCEA considere que viola cualquier término o condición del Programa de Reembolso, o negar un pago de reembolso después de la aprobación a cualquier Solicitante que RCEA considere que ha tergiversado intencionalmente la información proporcionada con la solicitud. Las solicitudes sin un formulario de Cuestionario Complementario de Electrificación completo y la documentación de respaldo no son elegibles para Bonos Adicionales de Electrificación. RCEA no es responsable de los artículos perdidos o destruidos en tránsito por correo o medio electrónico. RCEA se reserva el derecho de limitar el número de productos reembolsados. Los Reembolsos de Equipo y los Reembolsos de Bombas de Calor combinados no pueden exceder \$3000 para clientes residenciales o \$5000 para clientes comerciales en cualquier año calendario para la misma dirección del sitio.

Redwood Coast Energy Authority
Attn: Heat Pump Rebate Program
633 3rd St
Eureka, CA 95501



Email: Rebates@redwoodenergy.org
Teléfono: 707-269-1700

Appendix E: Permit Information

Permits are required to install ducted, ductless, and packaged heat pump systems as well as heat pump water heaters in both residential and commercial buildings (both interior and unconditioned locations) when installing with no existing equipment, as part of an addition, or a new construction, and when replacing an existing heat system. Please consult your area’s building department before installation. See table below for contact information.

Building/Permit Department Contact Information		
Area	Website	Phone Number
Arcata	Link	(707) 822-5956
Eureka	Link	(707) 441-4043
Ferndale	Link	(707) 599-6226
Fortuna	Link	(707) 725-1407
Humboldt County	Link	(707) 445-7245
Rio Dell	Link	(707) 764-3532
Trinidad	Link	(707) 677-0223

If your area’s building department determines that your installation project is permit exempt, RCEA will require an email or written document from a city/county official stating the exemption as a part of your application package.

Appendix F: RCEA Contact Information

Redwood Coast Energy Authority

Website: redwoodenergy.org

Phone: (707) 269-1700

Email: rebates@redwoodenergy.org

Address: [633 3rd Street, Eureka, CA 95501](#)