

Updated: 2/21/2023

Product	Vendor	System Purpose	Data Type	Custodian	Collected	Updated
Access	Microsoft	Customer Data Retention	Collected Customer Information	Demand Side Management Program	Daily	As Needed
Acrobat	Adobe	Administrative and Program Documents	Website Documents, Contracts, Marketing and Program Related Documents	Accounting	Daily	As Needed
Blue Beam	Bluebeam, Inc.	Electronic Document Review and Editing	Construction and Contract Documents	Demand Side Management Program	Daily	As Needed
BoxCar Pro	Onset	Data Loggers	Environmental Data	Demand Side Management Program	As Needed	As Needed
Dynamics	Microsoft	Customer Relations Management	Community Choice Energy Customer Utility Information	Community Choice Energy Program	Daily	As Needed
CRM	Calpine	Customer Resource Management	PG&E Customer Utility Information	Account Services	Daily	As Needed
Energy Insight	Salesforce	Customer Resource Management	PG&E Customer Utility Information	Demand Side Management Program	Daily	As Needed
Powerpath	Aiqueous	Customer Resource Management	PG&E Customer Utility Information	Demand Side Management Program	Daily	As Needed
Google Analytics	Google	Website Usage Analysis	Website Statistics	Community Strategies	As Needed	As Needed
Google Earth	Google	Geographic Information System	Geospatial Data	IT Services	As Needed	As Needed
Office 365 Suite	Microsoft	Customer Billing Data Management	Community Choice Energy Customer Utility Information	Community Choice Energy Program	As Needed	As Needed
Outlook 365	Microsoft	Email, Schedules	Electronic Mail, Attachments, Schedules	IT Services	As Needed	As Needed
QGIS	QGIS	Geographic Information System	Geospatial Data	Demand Side Management Program	As Needed	As Needed
Quickbooks	Intuit	Accounting, Finance, Payroll	Accounting and Financial Data	Finance	Daily	As Needed
Wordpress	WordPress	Content Management	Website	Community Strategies	Weekly	As Needed
Zoom	Zoom	Public Meetings, Streaming	Agendas, Archived Meetings	Administration	As Needed	As Needed